

Hung Tran
1777 W Crystal Lane Unit 701
Mount Prospect, IL 60056

Home 847-258-4645
mrbbblue@hotmail.com

SKILLS

- Skilled in troubleshooting and problem solving; Excellent computer (hardware and software) & network skills; SAP knowledge; MS Office suite and programming language
- Company uses 5S, Kaizen events, ISO, lean manufacturing, continuous improvement, SAP, SMED, GMP, SPC and OEE (Overall Equipment Effectiveness).
- Enjoy using a combination of root cause analysis and continuous improvement techniques together for better problem solving results.
- Superior mathematical and statistical ability

ACHIEVEMENTS

- Played a key role in streamlining daily business processes and increasing productivity levels by troubleshooting electronic and/or mechanical issues..
- Established machining processes and utilized the latest tooling technologies to reduce lead time and increase throughput efficiency.
- Created reporting processes to identify, track, and resolve trouble reports.
- Employed statistical methods to measure and maintain quality objectively.
- Mentored apprentices and assistants on safety and tool care procedures.
- Researched latest tools and techniques to identify and implement time-saving improvements.
- Addressed people questions and concerns regarding maintenance and repairs.
- Reducing machine down time, reducing scraps and increasing throughput through the effective use of engineering principles and people

EXPERIENCE

5/1984 – 6/ 2012 , Process Engineering Technician , Pactiv, Wheeling, IL

- Supervise tool mechanic groups
- Experienced in troubleshooting mechanical, computer (software and hardware), tooling and processing issues
- Train personnel on quality equipment , SPC and quality software
- Have been responsible for or assisted with equipment retrofits and upgrades including tool dies.
- Statistical methods and process improvement techniques
- Designed new innovative uses for old tools and equipments
- Maintained and updated all engineering documents and profiles
- Provided technical design advice and involved in designing of new tools
- Performed field investigations of reported material problems and provided viable solutions
- Scheduled and performed preventive maintenance of machines and tools
- Conceptualized and implemented innovative guidelines and procedures to setup machines
- Able to train experienced people and develop highly effective teams
- Ability to implement effective, creative ideas for setup teams, and operators
- Provided on-site and in-house training to Operators on new lines, new products, new materials and basic maintenance

EDUCATION

- 1984, Williams Rainey Harper College, Palatine, IL, **Pursued** Bachelor of Science Degree in Math & Computer Science