

# ron miljies

Utica, MN

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## WORK EXPERIENCE

### **customer service/restaurant waiter**

marroitt hotel - Rochester, MN - 2000-09 - Present

Provide fine-dining services for guests in a timely and professional manner. Plan and co-ordinate large dinner functions for special events and holidays. Cross-trained to support Room service and Banquet departments.

### **Crew Member/Customer Service**

trader joes - Rochester, MN - 2010-12 - 2017-04

helped open and operate this establishment featuring specialty foods/groceries. recieved extensive and on-going training in product knowledge, computer operations, wine sales and customer service.

### **customer service/room service waiter**

sheraton hotel - Billings, MT - 1988-09 - 2000-05

responsible for customer service in food and beverage in a fine-dining establishment. Established routines that ensured a timely and enjoyable experience for the guest. Cross-trained as Banquet Waiter, Host and Waiter in the dining room. Helped facilitate Banquet functions up to 500 guests. Received training in Wine sales and presentation skills.

### **Sales Lead Specialist**

Tru-Green Chemlawn - Billings, MT - 1999-09 - 1999-12

Procured potential clients for lawn care via telephone.

## EDUCATION

### **Associate in business marketing**

Rochester Community and Technical College - rochesrer,mn  
2000-09 - 2002-06