

Nelson Ramirez



Driver/Customer Services Associate

O'reilly Auto Parts - Richfield, MN

Dec 2016 to June 2017

- Pick and pack Orders
- Delivering parts to stores
- Managing incoming calls to the stores
- Taking care of Customers with concerns and Complaints

Inventory Control Specialist

Quality Bicycle Products (Seasonal) - Bloomington, MN

June 2014 to Dec 2016

Inventory Control and Compliance

- Investigate and report overages, shortages, and damages
- Handle reports in SAP and Highjump
- Making sure the receiving process runs smoothly
- Checking warehouse inventory and adjusting as needed
- Supporting other DC operations as needed

Shipping and Receiving

Quality Bicycle Products (Seasonal)

Bloomington, MN

June 2014 to Dec 2016

- Receiving and processing the incoming product
- Storing the extra product and replenishing the picking area
- Picking and shipping the large, non-conveyable items
- Managing workflow
- Keeping track of report in High jump

- Picking and packing orders

Education
Lock High School

Los Angeles, CA 2011