

Derek Lewis

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Objectives

Motivated, self-starter with ambition to succeed. Competitive in nature with the mindset to work in a team role; which is always a benefit. Quick on my feet, capable of learning on the fly and adapting to pressure. Like to be hands on, if something needs to be taken care of I want to be the guy to do such. People oriented and I do enjoy interacting with most customers; the occasional Debbie downer is expected but will not change my attitude towards them. Failing to plan immensely cuts the likelihood of success so I like to think ahead, mostly on the future and how any career choice will effect that. Ultimately, I feel to be a good fit anywhere I go because of my laid back demeanor and a slow temper. You can only control yourself at the end of it and if you let someone get in your head then you already are losing. Success is a daily routine and being motivated has to be a habit in order to achieve your goals. At least that is my belief. Thank you for your time and consideration.

Education

May 10th, 2014 | **Associates of Arts-Criminal Justice**

- Graduated with a 3.5% cumulative GPA as well as made the Dean's list
- Maintained two part time jobs; one retail, one work study on campus
- Made an informative video for entry level college classes introducing students to campus and facility; it still is used today in classes.

Experience

August 2017 | **April 2019 Landscape Foreman**

Fisher Landscaping | 20749 CO-392 Greeley, CO 80631

Was responsible for gathering materials and tools needed for daily tasks, knowing what we needed to bring and what not to utilize space and efficiency. Loaded machinery onto appropriate truck/trailer combos. Checked all vehicles and machinery to ensure safety and functionality. Drove to job site, unloaded what was needed and installed landscape according to customer needs.

December 2016 | August 2017 Crew Lead

Dickies BBQ Pit | 6628 W 10th Street Greeley, CO 80634

Greeted customers as they entered the store. Took orders accurately and timely to ensure the 2 minute order to table policy. Handled knives, tongs, smokers, friers, soda machines, sides, and sales. Had to be well rounded and fast paced to keep up with dinner rushes and holidays. Not much downtime; cleaned and organized if all daily tasks were completed.

January 2016 | December 2016 Sales Associate

Ensignal Salida-Verizon Retailer | 404 E Rainbow Blvd Suite A Salida, CO 81201

Took inventory each morning. Cleaned and vacuumed, basic store cleanliness. Opened/closed cash drawers making sure they were correct. Handled customer claims and some troubleshooting. Spent extensive time on the phone talking to agents and tech support for customers. Tried to always stay busy. If a customer was on the phone with tech support I would start helping another customer if I could. Had monthly sales meetings and weekly goals which were handled by my store supervisor. Traveled to other stores if necessary; sometimes with other people but mostly on my own.

Skills

- Efficient on computers as well as software (word, excel, outlook, etc.)
- 3 years of experience handling customer needs on the phone, e-mail, and in person.
- 3 years of cash handling experience as well as operating Point of Sales systems
- Knowledge of power tools (drills, saws, grinders, mowers, hand held lawns tools, air guns, paint guns, pressure washer, generators, etc.)
- 3 years professional driving experience; 2 were spent driving dump trucks with trailers and equipment (ditch witch, loaders, lifts, side-by-sides, mowers, etc.)
- Ran a crew of 3-7 guys for almost a year independently
- Sense to work independently; achieving goals and meeting deadlines
- Over 4 years customer service experience

