

Donald Oviatt

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Summary

Experienced customer service and food service provider, with 10+ years in large-scale food and retail environments. Implemented cost control measures to ensure daily operations met company goals and standards. Maximized operational relationships by reviving key concepts and improved production initiatives

Skills

Team leadership Staff training and development
Customer relations Inventory management
Client/Vendor relations

Experience

- 09/2011 to 01/2019 Grill cook
 Taher Inc. - Plymouth, MN
- Provided customer needs and filled orders on a personal, direct-contact basis.
 - Created weekly menus within directed budget.
 - Creatively solved inventory shortfalls.
 - Managed high volume fluctuations independently.
 - Created strong relationships with customer base.
- 11/2007 to 01/2011 Night Auditor/Operations Manager
 Westin Minneapolis - Minneapolis, MN
- Managed overnight staff, providing help in all department areas.
 - Ensured clients expectations were met with the highest standards.
 - Resolved disputes in the audit, with customers and in the restaurant.

- Worked with surrounding hotels in cases of overbooking.

Education and training

2012	Inver Hills Community College (2012) Studied Liberal Arts
1998	Iowa Central (1998) Studied Liberal Arts
1992	Southwestern Community College (1992) Studied Music Performance and Education

References

	Theresa Stace	651-313-2099	Taher manager tstace@gmail.com
	Eric Gudmunson	612-227-0394	Taher manager egudmunson@yahoo.com
Mpls Resource	Kevin Altes	612-333-4006	Westin Human Manager