

# Dante Heard

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## SUMMARY OF QUALIFICATIONS

- Highly skilled automotive technology professional, seeking a position with a company that offers opportunities for growth.
- Detailed oriented with the ability to handle multiple repairs with full accuracy and professionalism.
- Strong leadership skills with the ability to effectively communicate with diverse groups of people.
- Dependable with a strong work ethic and eager for an opportunity to learn new skills.

## AREAS OF EXPERTISE

Diagnostic Testing and Repairs  
Electrical Systems  
Tire Repairs

Preventative Maintenance  
Fluid and Belt Inspections  
Brake Replacement

Temperature Control Systems  
Steering & Suspension Systems  
Tire Monitoring Systems (TMS)

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## EDUCATION

**Kennedy-King College – Chicago, IL**  
**2016/2017**

**Attended from**

*Associates in Applied Science*  
Major: Automotive Technology

**Lovejoy High School – Hampton, GA**  
*High School Diploma*

**2015**

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## WORK EXPERIENCE

**Icicle Seafood – Seattle, WA**

**12/2015- 07/2017**

*Off Load Crewman, 03/2016-05/2017*

- Loaded tractor trailers, following company guidelines
- Ensured safety of crew and accurate inventory
- Lifted bags over head, varying from 50-100lbs

*Freezer Crewman, 02/2016-03/2016*

- Loaded product into freezers and kept area organized
- Pushed and pulled carts in and out of industrial freezer
- Worked in teams of two hulling 1,200-1,500lbs

*Fresh Fish Processor, 12/2015-02/2016*

- Handled Cod and Herring according to company standards
- Tended and operated machines
- Weighed, packaged and labeled product while keeping equipment clean

**Kroger – Jonesboro, GA**

**07/2014- 10/2015**

*Cashier/ Grocery Clerk*

- Provided excellent customer service and resolved customer complaints
  - Offered customers carry-out service at the completion of transactions
  - Monitored checkout stations to ensure there was adequate cash available and staffed appropriately
  - Received payment by cash, check, credit cards, vouchers, and automatic debits
  - Successfully handled groceries while maintaining a clean and orderly checkout area
  - Stocked shelves and set up/ broke down store displays
  - Loaded and unloaded trucks using an electric pallet jack
  - Broke down boxes using compactor and cleaned up spills
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## ADDITIONAL SKILLS

Proficient in Microsoft Word, Excel, and PowerPoint