

Andrew J. Bergacker

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Summary of Experience

Eleven years of experience in a variety of roles, including: logistics, operations, construction, and leadership. In every role, I have been promoted into a position requiring a higher level of responsibility, including: training in new employees so they feel comfortable and understand their position and responsibilities to the fullest, carrying keys to open and close down the shops at the beginning and ending of each business day, and maintaining daily paperwork so the company can continue to run with structure and organization.

Work Experience

Firestone Complete Auto Care (2012-2013)

Service Adviser

- Build tickets for service
- Answer all phones and schedule appointments
- Order tires and shop supplies

Brooklyn Center, MN

Lifetime Fitness (2011-2012)

Operations

- Maintain cleanliness of club for guests
- Train in new employees
- Provide customer service
- Answered and directed incoming calls

Fridley, MN

Metro Tint (2006-2010)

CustomTinter

- Open/closing responsibly
- Provide customer service
- Train in new employees
- Maintain cleanliness of shop
- Shipping and receiving merchandise
- Facilitated inventory management by monitoring inventory levels, managing merchandise, and stocking shelves

Phoenix, AZ

Great Northern Seamless (2002-2006)

Installer

- Provided customer service
- Facilitated inventory management by monitoring inventory levels, managing merchandise
- Open/closing responsibilities
- Shipping and receiving merchandise
- Maintained cleanliness of the shop
- Installed seamless gutters, windows, siding, soffit, and fascia

Emily, MN

Education

- Wayzata High School (1999-2002)
- North Hennepin Technical College (2001)

References

References available upon request