

DEROSE WILSON

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Objective

To utilize my Leadership skills while meeting the sales and profitability objectives. Establishing the budgeting process, while maintaining an efficient operation. Making a difference for a 100% satisfaction rating.

Experience

Inventory Sales Agent (RSA) 03/2019 - Present Advantage Car Rental/ D.I.A, CO

- Lead & directed 20+ team members & cashiers to ensure efficient operation.
- Daily cashier reports, collecting all data ensuring accuracy.
- Used Conduent software to find Vital Information for the City and County of Denver.
- Utilized my customer service skills.
- Processed the proper information to collect a form of payment for the City.

Supervisor 09/2018 - 03/2019 City & County of Denver/SP+ D.I.A, CO

- Lead & directed 20+ team members & cashiers to ensure efficient operation.
- Daily cashier reports, collecting all data ensuring accuracy.
- Used Conduent software to find Vital Information for the City and County of Denver.
- Utilized my customer service skills.
- Processed the proper information to collect a form of payment for the City.

Sr. Supervisor / General Manager 09/2016 - 07/2018 First Meridian Services/ Skyport Hospitality D.I.A, CO

- I progressed to become a General Manager to maintain in the QSR division.
- I ensured the company policy and Brand Equity Standards were followed.
- Scanned Invoices, ordering supplies, conducting organized work flow & scheduling.
- Conducted interviews for candidates.
- Helped out other restaurants in my QSR division maintain a A+ for Denver Health Inspections.

Assistant Store Manager 10/2015 - 10/2017 7-Eleven Centennial, CO

- While putting food safety first I made sound operational business decisions.
- Ensuring sufficient staffing levels to meet the needs of your franchisee's guests.
- Maximize sales and profits by merchandising the product.
- Trained and developed staffs knowledge.
- Identified and resolve sales obstacles with timing charts and Avero software.

Inventory Control Specialist 01/2013 - 08/2017 CARDINAL HEALTH Denver, CO

- Maintained a 115% accuracy to complete shipments for Safeway, Walgreens, & major hospitals.
- Developed skills and knowledge for departments: Shipping, Receiving, Order Picker.
- Trained new hires in pick, pack, and shipping areas.
- Kept the warehouse clean for safety while following the EHS policies.
- Made sure sterile products made it to hospitals in a timely and accurate manner.

Hospitality Inventory Supervisor 12/2009 - 08/2013 Crestwood Suites Hotel Aurora, CO

- Supervised the daily activities of the inventory.
- Ensured adequate levels of material and/or product inventories are maintained.
- Guest Service desk help, Cashiered & promoted our special offers during the seasonal sales.
- Made sure the hotel met the sanitary needs.

SR Sales Associate 08/2010 - 01/2013 BUCKLEY MAIN EXCHANGE BAFB Aurora, CO

- Showed concern for customers giving quality customer service!
- implemented knowledge of the company's procedures; balancing financial transactions.
- I use practiced of lost prevention procedures; while performing retail duties.
- Assisted customers throughout every department while performing leadership duties.

Assistant Store Manager 11/2005 - 04/2008 Sweet Factory Aurora, CO

- Completed all tasks assigned by General Manager on time.
- Planning and implementing strategies to attract customers.
- I ensured food quality and availability.
- Open and Closing reports, invoices, and ordering supplies or merchandise for store.
- Ensured company standards were met for store and associate appearance at all times.

Education and Training

Associate in Digital Media Production Art Institute of Colorado 2009 Denver, CO

Certificate Program Pickens Tech 2006

High School Diploma Gateway High School 2006 Aurora, CO

Non Degree Program University of Colorado 2006 Denver, CO

Certifications

Safe Serve

EHS & PPE

Lean Six Sigma