

Gregory Schneider  
1108 Morgan Street  
Fort Collins CO 80524  
(561)236-0472

Purpose - To Gain Excellent Customer Service Skills

Education - University of Utah, Salt Lake City UT,

Bachelor of Science

Major - Psychology

Graduation - Expected May of 2022

University of Arizona, Tucson AZ

Bachelor of Arts

Major - History, Political Science

Graduation - May of 2000

Work Experience - Circle K , Fort Collins CO,80525. Lead Customer Service Representative, January 2019- Present,

- Responsible for Maintain Stock Levels, Customer Experience, Auditing and doing paperwork.

- Circle K , Fort Collins CO,80525 Customer Service Representative, October 2018-January 2019.

- Responsible for Maintaining store appearance, Customer Experience and satisfaction

- CST Brands, Fort Collins CO 80525, Customer Service Representative, May 2013-October 2018.

- Responsible for Maintaining Stock Levels, Customer Experience and Satisfaction

- Valero/Diamond Shamrock, Fort Collins CO 80525, Customer Service Representative, April 2005-May 2013

- Responsible for Maintaining Stock Levels and Customer Service Expectations

- Opinion Research Corporation, Tucson AZ 85711, Call Center Representative, September 2000-May 2004

- Responsible for customer experience in a call center setting.

Certifications -

- SERV Safe Kitchen Manager, Earned March 2019, good until March 25<sup>th</sup> 2024

## Awards

- Eagle Scout, Boy Scouts of America, earned August 1995.