

# ERICK BAKKE

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## SKILLS

- Troubleshooting strength
- Power and hand tool use
- Understanding schematics
- Codes compliance
- Complex problem solving
- Safety-oriented mindset
- Organizational ability
- Equipment repair
- System installations
- Mechanical aptitude
- Quality management systems
- Timely project completion
- Clean driving record
- Quality control
- Good verbal/written communication skills
- Safety understanding
- Strong work ethic
- Construction health and safety
- Proficiency with mechanical and electric tools
- Forklift operation certified
- Construction machinery operation
- Good mechanical aptitude
- Strategic project planning

## EXPERIENCE

05/2018 to 06/2019

### Maintenance Technician

**Balfour Senior Living** — Louisville, CO

- Contributed to operational quality and efficiency via instrumental calibration, application of quality controls and implementation of maintenance functions
- Consulted blueprints and repair manuals to complete high-quality repairs and restore optimal functionality
- Changed HVAC filters and cleaned condensation drains to perform preventative maintenance on HVAC systems
- Evaluated systems in use to uncover problems, complete maintenance and recommend solutions
- Operated hand and power tools to complete repairs
- Performed simple carpentry tasks, including installing shelves, hooks and closet rods to meet customer needs
- Routinely inspected equipment for preventive and emergency maintenance needs
- Fixed building systems and structural components using professional finishes
- Designed, fabricated and installed upgrades to improve existing equipment
- Diagnosed equipment malfunctions and completed repairs to restore equipment and maintain proficiency
- Put in replacement parts and components as well as entire systems
- Contacted vendors to ascertain and procure necessary equipment and tools needed to successfully complete jobs
- Oversaw onsite safety compliance to safety regulations and OSHA standards

- Removed snow from ground during winter months to maintain clear and safe walkways and streets
- Monitored building security and safety by locking doors after operating hours and checking electrical appliances to prevent safety hazards

**11/2014 to 02/2018**

**Manager**

**Marion Metal Works Inc.** — Ocala, FL

- Proactively identified and solved complex problems impacting operations management and business direction
- Created communication strategies to meet client objectives
- Oversaw various custom design projects from conceptualization to completion
- Provided onsite training
- Supervised both on and off site projects
- Supervised maintenance and safety programs
- Managed hiring and personnel administration
- Provided outstanding service to new and long-standing customers by attending closely to concerns and developing solutions to insure delivery of product in a timely manner

**11/2010 to 06/2012**

**Assistant Store Manager**

**Dollar General** — Ocala, FL

- Helped team members deliver polite and positive service to every customer by closely monitoring behaviors and offering constructive guidance
- Trained employees in inventory practices, POS systems and product knowledge, contributing to increase in customer satisfaction ratings
- Assisted in overall operations of store including continuous development of effective store associates to achieve desired sales and results
- Collaborated with staff to maximize customer satisfaction, streamline procedures and improve bottom-line profitability
- Set schedules and delegated assignments based on team member strengths to optimize floor coverage and service levels

**EDUCATION AND TRAINING**

Systems Analyst, Business Management

**DeVry Institute of Technology** — Phoenix, AZ

Equine Exercise Physiology

**College of Central Florida** — Ocala, FL

**MILITARY EXPERIENCE**

**United States Army Ranger veteran, 3rd Battalion, 75th Ranger Regiment, enlisted 1985-1993; Combat tours: Iraq, Somalia.**

Military Education: Primary leadership development course; Basic Non-commissioned Officer Academy; Advanced Non-commissioned Officer Academy; Airborne School; Air Assault School; Logistics Management; Combat Medical Lifesaving Training; Numerous awards and commendations for exemplary service including a Purple Heart.