

# Jesse Reyes

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## Objective

Apply my experience and knowledge in the fine arts to make sure that customers are helped to satisfactory and to learn as well from peers and higher up individuals within the company

## Education

### **DIPLOMA | 05/2012 | BEAR CREEK HIGH SCHOOL**

- General Education

### **BACHELOR'S | NON | ART INSTITUTE OF COLORADO**

- Major: Media Arts and Animation
- Minor: General Education

## Skills & Abilities

### **MANAGEMENT**

- HSS Duty Officer - As a Duty Officer one supervises the other Security Officers during that shift. Assigns the posts and is the leading Security Officer to report to during a crisis or a threatening situation.

### **COMMUNICATION**

- Customer Service - Experience with customer service I was able to gain the tools to be empathetic to complaints and find solutions to satisfy the customer to regain business from that customer. Also, to their needs so I am able to help them as needed

### **LEADERSHIP**

- Class president in high school.

## Experience

### **TEMP | PEOPLEREADY | 08/2018-CURRENT**

- Temporary laborer to different jobs/company that need the help

### **WAREHOUSE | UNITED AIRLINES CATERING OPERATIONS | 05/2018-08/2018**

- Decant foods- Taking food out of packages and placing them on trays to be cooked and transported to the Plane

### **WAREHOUSE | BAYAUD ENTERPRISES | 07/2017-04/2018**

- Shred paper through a shredding machine

- Operate a forklift to put the bales of paper in the designated area for pick up to be recycled.

**CUSTOMER SERVICE | APPLEWOOD PLUMBING HEATING AND ELEC. | 10/2016-07/2017**

- Schedule appointments for technicians out to residents needing HVAC, Plumbing and Electric services.
- Handle complaints to customers satisfactory to regain their business and to make a decision on a reasonable refund.

**SECURITY OFFICER | HSS | 01/2016-08/2016**

- Patrol the interior and exterior of the hospital for any suspicious activity/persons and to provide safety
- Follow procedures during crisis situations
- Duty officer - Supervisor when the supervisor was unable to attend work.

**CUSTOMER SERVICE | U-HAUL | 05/2015-01/2016**

- Check-in customers to rent a truck and go over the contract and existing or any new damages
- Dispatch rentals
- Rivet Gun

**CUSTODIAN | SERVICEMASTER CLEAN | 05/2014-11/2014**

- Custodial Services

**PREP/COOK | GOOD TIMES BURGERS AND CUSTARD | 02/2013-08/2013**

- Fast food

**CUSTODIAN | JEFFERSON COUNTY PUBLIC SCHOOLS | 09/2011-04/2012**

- Custodial Services
- Operate landscape machinery: lawn mowers, a mini-plow, buffers etc.