

Kent Hill
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**Manager with 20 years proven experience in Transportation,
Logistics, Distribution, Inventory and Customer Service**

A, self- motivated, well organized, detailed oriented, dedicated team player, who has the skills to significantly enhance growth, profits and accountability.
Maintained a \$10MM inventory for major pet food supplier. Trained and managed warehouse, logistics, home delivery and customer service staff, while operating within company guidelines and maintaining P+L success.

PROFESSIONAL EXPERIENCE

2015-Present Mars Petcare Ft Smith, AR

Outbound Logistics Lead

- Manage 10MM+ inventory of all finished goods and packaging supplies to ensure appropriate safety stocks are maintained
- Oversee all aspects of 300,000 square foot distribution center and its personnel.
- Conduct weekly cycle counts of Finished Goods and packaging to ensure 95% accuracy.
- Direct the outbound transportation of product from the site to all destinations while maximizing efficiency and minimizing costs.
- Audit and balance manual Finished Goods pallet control vs. Red Prairie production report by shift
- Represent logistics department to support site OGSM'S, report corrective, preventative actions and champion for root cause analysis for issues impacting logistics metrics
- Maximize the utilization and overall performance of the direct ship warehouse including leading and managing logistics material handler activities.
- Prepare, distribute and communicate daily shipping schedules for all deployments by customer Coordinate the resolution of potential short inventories between National Office Logistics, Production Schedulers and Operations or anyone else
- Trouble-shoot and correct system/procedural problems. Analyze variations in usage and be able to explain the discrepancies in SPEDE and FGS
- Help insure the new associates in the area receive proper safety and operations training
- Influence (in conjunction with other functional areas) resolution of short supply situations, product allocation processes, un-shippable product, waitlisted items and scarce hold processes as an advocate for assigned customers.
- Instrumental in Atlas transition. Red Prairie and SAP key user. Responsible for training all associates at offsite warehouse all necessary functions of Red Prairie.

2011-2014 Exide Technologies Miramar, FL/ Fairfield, NJ

District Operations Manager

- Manage all branch personnel, including employment decisions, performance evaluations and training.
- Reviews month end reports and P&L's.
- Responsible for all aspects of inventory control.
- Responsible for logistics costs, warehouse, trucks, drivers and related expenses.
- Responsible for customer service: Orders, telemarketing and delivery,
- Management of receivables and warranty expense.
- Responsible for managing all quality and financial controls
- Maintain DOT compliance for all drivers and vehicles.

- Conduct Monthly Cycle Count.
- Trace history of items to determine reasons for discrepancies between inventory and stock control records.
- Responsible for all areas of retail sales.
- Study and standardize procedures to improve efficiency of warehouse.

2009 – 2011 UST

Savannah GA.

Location Manager

- Overall responsibility of total warehouse operations, including management of Drivers, Warehouseman.
- Maintains 1MM of on hand furniture inventory.
- Conduct cycle counts.
- Acts as a customer liaison between Ashley Furniture and the customers who purchase product.
- D.O.T. compliance.
- Conduct stand up meeting with delivery teams.
- Handle all issues that arise on loading dock.
- Data Entry of commissions and billing.
- Routing trucks for maximum efficiency.
- Schedule drivers work assignments.
- Liaison between customer, contractor and retailer for all damage claims.
- Handle all customer service issues.

2007 – 2009

3PD

Wallingford, CT.

Market Manager

- Responsible for all aspects of a warehouse/distribution center that delivers appliances for a major appliance manufacturer.
- Maintenance of warehouse and inventory of 2MM.
- Cycle counts monthly.
- Routing and dispatching drivers of 25+ drivers daily,
- Driver training.
- Maintained D.O.T. compliance.
- Conduct daily stand up meetings.
- Recruiting and Retention of drivers, management and training of office staff.
- Acts as a customer liaison between GE, Home Depot and the customers who purchase product.

2006-2007

FSA Network

Ashburn, VA. / Miramar, FL.

Location Manager

- Responsible for all aspects of a warehouse/distribution center that delivers appliances for a major appliance manufacturer.
- Opened new location in South Florida on time and within budget guidelines.
- Maintained warehouse and appliance and accessories inventory of 2MM.
- Conducted cycle counts monthly.
- Routing and dispatching drivers of 25+ drivers daily,
- Driver training.
- Maintained D.O.T. compliance.
- Held daily stand up meetings.
- Recruiting and Retention of drivers, management and training of office staff.
- Acts as a customer liaison between GE, Home Depot and the customers who purchase product.

2003-2006

La-Z-Boy Furniture

Newtown, CT.

Location Manager

- Responsible for all aspects of a warehouse/distribution center.
- Maintained furniture warehouse with an on hand inventory of 2MM

- Conducted cycle counts monthly.
- Routing and dispatching drivers of 25+ drivers daily,
- Held daily stand up meetings.
- Recruiting and Retention of drivers, management and training of office staff
- Acts as a customer liaison for all customers who filed claims after they purchase product

1988-2003 Diversified Transport Services Brewster, NY

Operations Manager

- Responsible for all aspects of an international moving company's warehousing operation.
- Driver training.
- Maintained D.O.T. compliance.
- Conducted monthly safety meetings with drivers and warehouse staff.
- Responsible for all hiring drivers, helpers, warehouse and office staff.

EDUCATION / MILITARY

1986-1988 Pierce College Woodland Hills, CA

1982-1986 U.S. Army Fort Ord, CA.

- Achieved the rank of E-4 while serving as a Crew Chief.
 - Received an Army Achievement Medal in 1983
 - Honorable discharge