

lorayne dilley

Lincoln Park, MI
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WORK EXPERIENCE

Sale Associate

bath and body works - West Branch, MI - October 2013 to December 2013

Responsibilities

Stock shelves frequently to keep them stocked, advise, direct and sell to customers. Cashier. Push promotions. Team work.

Accomplishments

Make a connection, make the sale. I learned how good teamwork effects the work environment and how much a smile makes a difference.

Skills Used

Communication and sales.

Cleaner

home for elderly couple. - Lincoln Park, MI - October 2010 to June 2013

Responsibilities

Clean deep or surface, depending. Shopping.

Accomplishments

Compassion and selflessness is important

Skills Used

Homecare

Waitress

bills ham place - Lincoln Park, MI - May 2008 to April 2013

Responsibilities

Clean, do fills and prep work, take orders, run the floor, cashier, answer phones, satisfy customer needs with a smile.

Accomplishments

Learned how to deal with angry customers in a calm manner. I made mistakes and learned quickly that the customer is always right, team work is extremely important, loving your job and working your hardest, never stopping is essential to make money and lead a happy healthy lifestyle.

Skills Used

People skills, money(math) skills, working fast and efficiently.

EDUCATION

in progress in psychology

Henry Ford Community College - Dearborn, MI
2012 to 2013

GED in general

southgate adult education - Southgate, MI
2012 to 2012

SKILLS

I'm great with people and satisfying their individual needs. I make sure to love my work so I can be as happy and enthusiastic for the customers and the sake of good business. My biggest skill is the ability to learn and make people happy. That's what makes for good business. Mistakes happen all the time, it's your attitude that makes a difference.