

Adrian Juarez
(720) 259-9696 - adrianjuarez@zoho.com
11445 Far view Longmont, Co. 80504

Profile

proficient in resolving complex issues with great attention to detail. Critical thinker who addresses customer support issues quickly and who consistently exceeds performance standards. Level-headed and calm in stressful situation with well-developed people skills

Skills & Abilities

- Bilingual in English and Spanish
- Outstanding analytical, problem-solving, and troubleshooting abilities
- Experienced in running routine troubleshooting protocols among various tech equipment including: modem, routers, security systems, PC operating systems etc
- Diverse PC knowledge
- Excellent communication skills - To interact with both clients and cross-company workers
- Experience providing, meeting, and frequently exceeding customer satisfaction

Professional Experience

Selector (seasonal), Mclane; Longmont, CO 04/2018 - 08/2018

Warehouse Associate, Amazon; Houston, TX 07/2017 - 03/2018

Assembler, Compaq/HP; Houston, TX 03/2017 - 07/2017

Orderfiller, Walmart Distribution; Loveland, CO 07/2014 - 02/2017

Package Handler/QA, FedEx; Johnstown, CO 08/2013 - 06/2014

Teller, Security Service Credit Union; Greeley, CO 10/2012 - 07/2013

Clerk, USPS (United States Postal Service); La Salle CO 04/2012 - 09/2012

Assistant Manager, Goodtimes Burgers and Frozen Custard; Longmont, CO 01/2007 - 02/2012

References

Jonathan Garcia - Auto Refinance - (720) 546-2008

Patricia Iboa - Former General Manager Goodtimes - (970) 888-2405

****Bonus* have previously obtained CDL-A permit with all endorsements***

Posses life insurance license (Texas)