

ZACHORY REGO

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Professional Summary

With strong problem-solving abilities, a willingness to learn, and excellent communication skills. I am well-prepared to contribute to team success and achieve positive results. Poised to tackle new challenges and advance organizational objectives with dedication.

Work History

Warehouse Associate/Material Handler, 08/2022 to Current

The Black Dog – Wareham

- Successfully managed and organized warehouse inventory.
- Prepared orders for shipment by picking, packing, and labeling merchandise.
- Transported inventory items to appropriate locations.
- Completed regular cycle counts to maintain accurate inventory records.
- Operated various types of equipment such as forklifts, pallet jacks, or hand trucks safely while moving products throughout the facility.

Package Handler, 06/2023 to 03/2024

FedEx Ground – Middleborough

- Demonstrated ability to lift up to 75 pounds safely and repeatedly.
- Improved package handling efficiency by implementing proper sorting and organizing techniques.
- Multitasked effectively under pressure, consistently meeting deadlines without compromising quality or safety standards.

Order Fulfillment Associate, 12/2019 to 08/2022

Home Depot – North Dartmouth, MA

- Handled high-priority orders with urgency, prioritizing their prompt processing and shipment to meet customer needs.
- Streamlined order fulfillment processes by implementing efficient picking and packing techniques.
- Developed strong familiarity with warehouse technology systems, enabling quick navigation through inventory databases and expedited processing of orders.

Sales Associate, 12/2019 to 08/2022

Home Depot – North Dartmouth

- **Departments: Electrical, Lumber, Building Materials**
- Demonstrated exceptional customer service skills, resolving customer complaints efficiently and courteously.
- Organized racks and shelves to maintain store visual appeal, engage customers, and promote specific merchandise.
- Improved brand visibility through effective merchandising and display setups at retail locations.

Sales Associate/Cashier, 09/2017 to 12/2019

Vanity Fair Outlet – North Dartmouth

- Operated cash register and POS to handle purchases, refunds, and exchanges for customers.
- Maintained a clean and organized store environment, enhancing the overall shopping experience for customers.
- Helped customers complete purchases, locate items, and join reward programs.

Education

Bachelor of Science: Electrical Engineering, Expected in 05/2026

University of Massachusetts Dartmouth - Dartmouth, MA

Associate of Science: Electrical Engineering, 08/2024

Bristol Community College - Fall River, MA

Certifications

Forklift Certification