

Yolanda Hill

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Work Experience

Cashier/Customer Service Representative

Holiday Companies - Wayzata, MN
2010 to Present

Responsibilities

Represent the the company in a positive manor. Providing Cashiering, Customer Service, and up keep of the daily books. Training new associates. Ordering and Receiving Goods.

Accomplishments

I been with Holiday for the past 5 years full time. I believe I am a team player, whatever I am asked to do I do. I am well liked and I know the store and customers very well. I interact with everyone and I believe I am a asset to the team.

Skills Used

Computer savvy, phone skills, customer friendly, and I am a team player

Customer Service Agent

Menzies - Bloomington, MN
April 2012 to March 2014

Responsibilities

First I started out working on the ground meaning I was loading and unloading air planes. I would be responsible for making sure the passengers luggage was secure on the plane and that the air craft was ready for departure. I then was promoted to Customer Service Agent working with Alaska Airlines. I checked passengers in on a daily bases, secured their luggage, made sure they boarded safely.

Accomplishments

I enjoyed working for the airlines. I enjoy people contact. I believe my friendly personality was a asset and welcoming.

Skills Used

Computers, Lift Gates, Phones, Pa Systems. Speaking well, engaging in conversations. Resolve conflicted flight schedules. Being able to work with the passengers to help them get where they were trying to go.

Cashier/Backroom Stock

Walmart - Maple Grove, MN
April 2009 to March 2012

Responsibilities

Customers making sure we providing good customer service to them by cashiering and making sure we tender them correctly. I also took care of the backroom stock. Whatever wasn't used I placed back in inventory.

Accomplishments

I believe I gave great customer service.

Skills Used

Money Skills as far as tendering correctly. Computers and Cashier equipment used daily.

Quality Control Inspector

Conagra - Edina, MN

January 2000 to December 2008

Responsibilities

Making sure the products are made correctly. Rejecting any products that aren't in specification.

Tasting and weighing the products. Ensuring labels and packaging are correct.

Accomplishments

The snack division ended in 2008 my company moved to Indiana. I stayed to the end and took the buyout. It was the best job of my career thus far.

Skills Used

Critical thinking. Measurement tools charting and recording legal documents. Assembly and packaging.

Education

High School Diploma in General Studies

Belleville High School - Belleville, MI

1984 to 1987