

Kaboa Yang

1328 Logan Avenue North Minneapolis, MN 55411 | 612-404-8300 | Kaboyang14@gmail.com

Professional Summary

Hard working individual with over four years of customer service experience. Great communicator with coworkers and customers. Always eager to learn new things in an efficient manner and able to work in fast paced, busy environments.

Skills

- Customer service
- Detailed time management
- Great communication and public speaking
- Good judgement and troubleshooting skills
- Bilingual: English and Hmong

Work and Volunteer

The Salon at Ulta Beauty - Maple Grove, MN

Designer/Stylist

November 2016-Current

- Enthusiastic about learning techniques and trends. Able to work in a busy environment, answer and schedule clients. Good communicator and listener.

Al-Shifa Dentistry - Maple Grove, MN

Sterilization Assistant

May 2016-February 2017

- Maintained a clean environment from clinic rooms to dental tools. Worked front desk answering phones, scheduling new and old patients. Great attitude with patients and co workers.

Ann Taylor Factory Store - Eagan, MN

Sales associate and Cashier

August 2014-August 2015

- Managed a clean and productive place. Cashiered and worked with shipment in a fast pace and organized.

Dots Fashion - Robbinsdale, MN

Sales Associate and Cashier

September 2013-June 2014

- Great customer service and good management of customer dissatisfaction.

Education

- Minnesota School of Cosmetology *2015-2016*
- High School Diploma, Patrick Henry High School *2014*

References

Kelly Thao - *Past Manager*

Company: Dots Fashion

Phone: 612-280-1023

Cristina Gazca - *Past Supervisor*

Company: Ann Taylor

Phone: 612-701-8343