

Willie Brooks

Experienced, Dedicated General Laborer Who Can Get The Job Done With Excellent Customer Service

Little Rock, AR 72209

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I'm a hard-worker who takes pride in attendance. I have over 20 years of experience as a package handler. I'm proficient in tracking merchandise, and loading. I'm capable of standing for extended periods of time and can lift well over 50 pounds. I'm a friendly team player with an excellent record of reliability and strong work ethics. When you pair that with high energy, and my love for fast-paced work, I'm guaranteed to be your man for the job.

Authorized to work in the US for any employer

Work Experience

Amazon Warehouse Associate

Amazon.com - Little Rock, AR

May 2020 to Present

- Member of the Safety team
- Load and unload packages
- Sort and handle packages

Warehouse Loader

On Time Logistics - Little Rock, AR

July 2019 to Present

- Unload Commercial Vehicles
- Pull routes for the delivery drivers
- Load Commercial Vehicles
- Various miscellaneous tasks

Order Selector

Ben E Keith - North Little Rock, AR

December 2021 to August 2022

Pick food items for each route

ROUTE SALES REPRESENTATIVE

UNIFIRST - Maumelle, AR

May 2018 to July 2019

- Customer service including verifying customer orders, resolving issues, and supplying needed information
- Forged and cultivated strong relationship between customers and Unifirst
- Maintained a positive attitude even when customer had multiple complaints
- Sold additional product as needed

PACKAGE HANDLER

FEDEX - Little Rock, AR

September 2017 to March 2018

- Assisted in loading trucks with packages
- Created reports on packaging activities, delivery to be posted
- Ensured packages were sealed properly
- Sorted cargo for accurate shipping
- Used scanner to track parcel information such as condition or receipt
- Maintained a well-organized storage area

General Laborer

Staffmark - Little Rock, AR

September 2007 to August 2017

- Used forklift to move products in warehouse
- Managed inventory control to reduce project lags
- Supplied tools and equipment to other workers
- Sustained safety protocols by observing proper and safe usage of equipment
- Aided management with information that led to increases in productivity

MAILROOM/DELIVERY DRIVER

Department of Human Services Office - Little Rock, AR

January 2005 to May 2007

DHS -LITTLE ROCK, AR

- Maintained and delivered client information
- Maintained department van
- Sorted and delivered daily mail
- Filled special need request by workers in other units
- Observed all rules set up by US Post Office and relayed new laws and rules to our Unit

PACKAGE HANDLER

UPS - Little Rock, AR

November 1999 to October 2006

- Tracked movement of packages by zip code
- Resolved conveyor system issues by clearing jams and blockages
- Ordered and replaced warehouse supplies stock and hand tools
- Inspected packages per shift for damages
- Created reports on package activities
- Used forklift and pallet jacks to move pallets in warehouse

Molding Operator

NOV

August 2022

Mak different types of plastic pipes

Education

Associate in Business

Pulaski Technical College - North Little Rock, AR

August 2002 to May 2003

some college in BUSINESS ADMINISTRATION

PHILANDER SMITH COLLEGE - Little Rock, AR

August 1999 to May 2002

JA FAIR HIGH SCHOOL - Little Rock, AR

Skills

- Material Storage
- Motivated self-starter
- Knowledge of inventory control procedures
- Experience at package preparation and tracking
- Over- the-road delivery
- Materials handling and transport
- Forklift certified
- Shipping and handling
- Automotive logistics and procedures
- Product verification
- Forklift
- Pallet Jack
- Shipping
- Warehouse
- fast learner
- Electric Pallet Jack
- Stocking
- Machine Operator
- Delivery Driver Experience
- Load & Unload
- Order Picking
- Shipping & Receiving
- Microsoft Word
- Warehouse experience
- Manufacturing
- Plastics injection molding
- Plastics injection molding

Assessments

Work Style: Reliability — Expert

March 2020

Tendency to be dependable and come to work

Full results: [Expert](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.