

William Dehner

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PROFILE STATEMENT Hard working individual. With a can-do attitude that will complete the job no matter what. Dedicated in the work and the time it

Authorized to work in the US for any employer

Work Experience

General Warehouse Worker/Laborer

Metro Catalyst Recycling

June 2022 to Present

Processing Catalytic Converters to be recycled.
Clean up warehouse and work area.
Using spread sheet to log information.
Using machinery such as: power tools and hand tools.

Security Officer

Securitas Security - Las Vegas, NV

January 2020 to Present

- Self supervised post
 - Worked closely with Director of Humboldt County library on new policies and procedures for safety during start of COVID-19 Did work with community while on duty to help keep my community as safe as possible Keep workers, customers safe from any threats that may
 - Theft prevention training
 - Crisis intervention training
 - Conflict resolution techniques
 - Crime Prevention
 - Security Guard License
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- Gathered information, identified and implemented resolution, planned follow-up and logged and filed incident report to successfully manage complaints
 - Oversaw daily monitoring and patrolled buildings, grounds, and work sites
 - Patrolled and monitored premises in company vehicle, on bicycle and by foot
 - Contacted law enforcement in case of unauthorized persons, documents and materials
 - Inspected suspicious activities and monitored premises for criminal acts and rule infractions
 - Identified violators and escorted departing personnel to guard against theft of property
 - Reported irregularities such as fire and safety hazards to maintenance
 - Wrote detailed reports on property damage, theft, presence of unauthorized persons and unusual incidences

Laborer/Volunteer worker

Eureka Job Skills training program - Eureka, CA
September 2019 to January 2020

- Worked on a team to complete beautification projects.
- Executing cleanups including trash removal and graffiti removal
- Encampment cleanups and vegetation removals
- Cleaning up streets, parking lots and wooded areas as well as bayfront areas.
- Helping clean up my community.

Fry Cook/Dishwasher

Lost Coast Brewery Café - Eureka, CA
July 2019 to September 2019

- Frying food and making salad's.
- Stocked food and taking temperatures of the cooking area.
- Cleaned my station end of each night.
- Stored food in designated containers and storage areas to prevent spoilage
- Checked each food item for freshness and provided feedback to kitchen supervisor for removal
- Operated fryers and grills by pouring oil and placing food items on surface to fry or grill
- Managed kitchen staff, supervised preparation of foods ,and explained steps for readying specialty items
- Prepared ingredients ahead of time to promote efficiency in dish garnishing

Laborer/Apprentice

Redwood Burl - Eureka, CA
August 2017 to July 2019

- Grinded, sanded, finished Slab's of wood for table's, block's as well as taking pictures of slabs and block's for the website.
- Assisted with projects and tiding up the stock.
- Ran chainsaws for cutting block's as well as making custom pallets for delivery.
- Wrapped slab's and bases for delivery.
- Helped customer's and lifting slab's into vehicles.
- Used measuring tools such as gauges and tape measure to identify conforming parts during production
- Finished products and packaged to be shipped out to online customers.

Crew Lead

Amy's drive thru - Rohnert Park, CA
July 2017 to June 2018

- Smoothly ran shift in back of house, data entry inventory of food, end of night closing and waste logs at a wonderful vegan and vegetarian restaurant.
 - Began as cook in Back of house and became Crew Lead.
 - Took orders, prepared meals and collected payments
 - Responsible
- Critical thinking
Safety processes and procedures
Daily workflows
Guest service
Creative problem-solving

Complaint resolution

- Stored food in designated containers and storage areas to prevent cross-contamination and spoilage
- Tested temperatures of food at specified intervals by using food thermometers

Crew Lead / Team Member

Taco Bell - Rohnert Park, CA

April 2016 to July 2017

- As crew lead night shift, doing cash drops, sorting tills, end of night data entry and cleaning with fellow employees.
- Put away food orders.
- Working side by side with the General Manager to strengthen my leadership skills towards making any business I work at more profit.
- Learned the cornerstones to taking a business that is losing profit to making it more profitable.

- Responsible

Critical thinking

Safety processes and procedures

Daily workflows

Guest service

Creative problem-solving

Complaint resolution

- Stored food in designated containers and storage areas to prevent cross-contamination and spoilage
- Tested temperatures of food at specified intervals by using food thermometers

Medication Delivery Driver

MK Couriers

August 2014 to October 2015

- Opening data entry of my route and packages.
- Safely execute my route and deliveries in an efficiently manner.
- Customer service to my clients to whom I deliver packages to.
- On call deliveries delivered in an efficient and timely manner.
- End of day data entry once all routes are finished.

Stocker/Warehouse Specialist

Kmart - Santa Rosa, CA

October 2013 to August 2014

- Clean up the back of old stock that was left to sit and to boost up sales in my area due to finding stock that wasn't brought in a timely manner in which kept sales flowing during days between orders.
- Received praise from manager regarding good customer service.
- Answered questions about merchandise and advised customers on merchandise selection.
- Took on customer service duties as needed, contributing with teams to achieve top ratings in satisfaction surveys
- Evaluated supplies and product inventory to check for quality and quantity issues and returned unacceptable materials to vendors

Education

GED

Elsie Allen High School - Santa Rosa, CA

1994 to May 1998

Skills

- Security
- Cooking
- Manufacturing
- Supervising experience
- Driving
- Customer service
- Sales
- Cleaning
- Computer literacy
- English
- Microsoft Word
- Leadership
- Restaurant experience
- Inventory control
- Construction
- Warehouse experience
- Supply chain and Logistics (1 year)
- Crisis Intervention
- Guest Services
- Delivery Driver Experience
- Meal Preparation
- Supply chain and logistics (5 years)
- Surveillance
- Kitchen Management Experience
- Kitchen Experience
- Picking and packaging (1 year)
- Supply chain and logistics (1 year)
- Cash Handling
- Conflict Management
- Communication skills

Certifications and Licenses

Guard Card

Driver's License

CDL C

Assessments

Work style: Reliability — Proficient

August 2021

Tendency to be reliable, dependable, and act with integrity at work

Full results: [Proficient](#)

Work motivation — Highly Proficient

May 2021

Level of motivation and discipline applied toward work

Full results: [Highly Proficient](#)

Security guard skills — Proficient

October 2021

Assessing risks, enforcing security standards, and handling complaints

Full results: [Proficient](#)

Workplace safety — Highly Proficient

July 2019

Following best practices to avoid accidents and injuries.

Full results: [Highly Proficient](#)

Warehouse safety — Highly Proficient

March 2022

Using safe practices in a warehouse setting

Full results: [Highly Proficient](#)

Construction safety — Highly Proficient

May 2021

Using safe practices while on a construction site

Full results: [Highly Proficient](#)

Manufacturing fit — Proficient

March 2022

Measures the traits that are important for success in manufacturing roles

Full results: [Proficient](#)

Retail customer service — Proficient

November 2019

Comprehending and responding to retail customer needs.

Full results: [Proficient](#)

Delivery driver — Proficient

December 2021

Interpreting instructions or signs and solving problems

Full results: [Proficient](#)

Attention to detail — Proficient

February 2022

Identifying differences in materials, following instructions, and detecting details among distracting information

Full results: [Proficient](#)

Cleaner fit — Expert

March 2022

Measures the traits that are important for successful cleaners

Full results: [Expert](#)

Supervisory skills: Motivating & assessing employees — Proficient

April 2021

Motivating others to achieve objectives and identifying improvements or corrective actions

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.