

1249 Crestview Lane  
Eagan, MN 55123  
(651) 271-4859  
vireakchey12491249@gmail.com

# Vireak Chey-Member Order Specialist

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## SKILLS

- Customer Satisfaction
- Active Listening Skills
- Communication Skills
- Conflict Resolution
- Creative Problem Solver

## EXPERIENCE

### Sam's Club, Bloomington, MN — *Member Order Specialist*

September 2001 – February 2019

I pull items that members order to be picked up. This involves getting work done efficiently and quickly and making sure the member is served. I also worked at the membership desk where I work directly with members to ensure excellent service while answering questions and concerns about membership and credit lines.

- Provide friendly and timely customer service and resolve customer complaints.
- Exceed guest expectations by anticipating customers' needs.
- Coordinated with other staff members to achieve customer satisfaction.

## EDUCATION

Bactouk, Phnom Penh, Cambodia – *GED*

June 1982

## Vireak Chey

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### References

- **Sopheavy Neth**

Senior Assembly, Colder Products Company

(651) 278-6757

Colder Products Company

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- **Linda Wagner**

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(612) 840-1570

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