

Vinh Vu

3720 24th Ave. S, Minneapolis, MN 55406

vinh.the.vu90@gmail.com

Ph: 320-223-8293

Professional Summary

Experienced Customer Service Representative, particular skills in establishing rapport with people from diverse backgrounds. Dedicated to high standards of customer satisfaction and meeting assertive business goals. Represent establishment with friendly, professional demeanor at all times.

Skills

- Effective teamwork skills
- Proven leadership skills
- Charismatic and confident public speaker
- Active listening skills
- Accomplished attention to detail

Technical Skills

- Proficient in Adobe Creative Suites such as Illustrator and Photoshop
- Skilled in Microsoft Office Applications
- Excel with typing skills

Experience

Blue Line South

Saint Cloud, MN

Fast Order Chef

Oct 2011-Jun 2015

- Checked the quantity and quality of received products
- Inspected supplies, equipment, or work areas to ensure conformance to established standards
- Trained cooks or other workers in the preparation, cooking, garnishing, or presentation of food
- Prepared and cooked food of all types, either on a regular basis or for special guests or functions

Vector Marketing
Assistant Manager

Saint Cloud, MN
Aug 2010-Nov 2011

- Resolved customer complaints regarding sales and service
- Planned and directed staffing, training, and performance evaluations to develop and control sales and service programs
- Monitored customer preferences to determine focus of sales efforts
- Built relationships with clients to increase customer satisfaction
- Maintained and increased sales by recruiting, selecting, orienting, and training employees

Army National Guard
Radar Operator

Anoka, MN
Dec 2007-Dec 2015

- Operate firefinder radar systems
- Establish and maintain radio and wire communications
- Maintain firefinder radar with scheduled checkups
- Leading operations ranging from 5-50 soldiers
- Routinely practiced geometry and math skills to calculate and record speed, direction, and altitude

Education

Saint Cloud State University
BBA: Business Management

Saint Cloud, MN

Radar Operator Certification
Radar Operator Honor Grad Certification: Radar Operator

Lawton, OK
Dec 2008

References for Vinh Vu

Scott Widor
Owner, Blue Line South
1004 Sunridge Dr.
Saint Cloud, MN 56301
320-492-8010

Brady Sobieck
Evening Manager, Mt's on 8th
1319 11th Ave N
Saint Cloud, MN 56303
320-828-4951

Alcuin Lahr
Kitchen Manager, Blue Line South
803 2nd St NE
Saint Stephen, MN 56375

320-237-8980