

Victoria Neyfeld

Eagan, MN

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Authorized to work in the US for any employer

WORK EXPERIENCE

Sales Associate

Jo-Ann Fabric and Craft Store - Apple Valley, MN - November 2015 to April 2016

Responsibilities

- Greeting customers with a friendly attitude.
- Accurately operating the cash registers.
- Assisting customers with a sale method.
- Stocking merchandise on shelves and organizing displays.
- Neatly cutting fabric to customers satisfaction.
- Promoting items of the week.

Retail Sales Consultant

Office Depot OfficeMax - Apple Valley, MN - January 2015 to October 2015

Responsibilities

- Responsible for operating register and ensuring accuracy of money count.
- Responsible for engaging all customers in the store to achieve an outstanding customer service experience.
- Resolved customer concerns while maintaining a calm attitude during challenging circumstances.
- Directed customers and provided product information.
- Stocked and restocked the store.
- Skilled in merchandise display in an organized presentation.
- Up sell and suggest complementary products to customers.
- Maintained the appearance and cleanliness of the store.

Cashier

Cub Foods - Apple Valley, MN - November 2014 to January 2015

Responsibilities

- Responsible for taking money in the form of cash, check, or credit card from customers in exchange for food or services
- Scan items, provides change, balance drawer, and process card transactions
- Greet customers, offer assistance, thank them after transaction is completed.

Food Service Worker

Panera Bread - Apple Valley, MN - October 2013 to May 2014

Responsibilities

- Stock serving areas with condiments and refill containers.
- Train workers in food preparation, service, sanitation, and safety procedures.
- Participate in kitchen and dining area cleaning activities.
- Resolve customer complaints regarding food service.
- Estimate ingredients and supplies required for a certain task.
- Inspect supplies, equipment, and work areas to ensure efficient service.

Record production, operational, and personnel data on specified forms.

Holiday volunteer

Bagger - Eagan, MN - December 2012 to December 2012

Responsibilities

Work with team members to get work done.

Bag items and place them into a cart.

Bring items out to customer's car.

EDUCATION

Apple Valley High School - Apple Valley, MN
2011 to 2014

ADDITIONAL INFORMATION

Have experience with solving problems on the spot.

Find ways for people to feel more welcome in the environment they are in.

Ability to learn things very quickly.

It is easy for me to train employees.

Self motivated.

Great communications skills.

Enjoy working independently and with a team.