



# VICTOR CRUZ

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## PROFESSIONAL SUMMARY

Responsible Technician with excellent troubleshooting, customer service and analytics skills coupled with more than 7 years of experience. Highly effective in complying with safety requirements. Seeking a similar position with a manufacturing establishment. Hardworking Production Team Lead skilled in organizing and prioritizing tasks, arranging schedules and monitoring equipment operation. First-rate communication, problem-solving and conflict management skills. Prepared to bring 7 years of experience to a challenging new position at a new company. Qualified problem solver with skills in resolving issues encountered during production with minimal supervision. Dedicated and innovative Production Technician with expertise in manufacturing and plan operations Skilled CNC Machine Operator with heavy industrial experience. Open to work any shifts.

## SKILLS

- Critical thinking
- Team training
- Production scheduling
- Time management
- Equipment calibration
- Mechanical Knowledge
- Repair services
- Production Assistance
- Extensive Organizational Skills
- Safety Equipment
- Issue Analysis
- Troubleshooting
- Quality control
- Project support
- Mathematics

## WORK HISTORY

**Technician** | Scholle Packaging Inc. - Northlake, IL 01/2010 - 10/2017

- Executed diagnostics, troubleshooting and evaluations on ABM machines , feeder bowl, conveyer belts and pneumatic cylinders.
- Determined maintenance requirements and assigned repairs to qualified employees.
- Facilitate equipment applying water, electrical power and leveling during installation processes.
- Meticulously tracked all parts and devices used on each service call.
- Read manuals and manufacturer instructions to effectively install and troubleshoot devices.
- Provide technical training to co-workers and new staff.
- Set up and perform test activities.
- Planned, scheduled and delegated daily work.
- Maintained quality assurance and customer satisfaction objectives.
- Utilize control mechanisms or hands-on procedures to operate machines.
- Remain consistently compliant with 5S standards.
- Organized work to meet demanding production goals.
- Offer knowledge of raw materials, production processes, quality control, costs and other techniques for maximizing the effective manufacture and distribution of goods.

- Assist in developing specialized fixtures, test equipment and procedures for failure analysis.
- Performed basic machine set up.
- Picked orders from inventory locations.
- Followed standards and procedures to maintain safe work environment.
- Read work orders to prepare for machine setup.
- Installed, aligned, and balanced new equipment.
- Used hoists and cranes to lift work pieces to machine.
- Accurately read, understood, and carried out written instructions.
- Implemented changes requested by designers, owners or inspectors.
- Promoted shop safety by working in a safe manner.

**EDUCATION**

Morton High School, Morton, MS

2009

**High School Diploma:**