

# Vanna Chann

## Plasma Technician - CSL Plasma

Saint Paul, MN

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[Objective]

### WORK EXPERIENCE

#### Plasma Technician

CSL Plasma - Saint Paul, MN - 2017 to Present

- \* Ensure accuracy of labeling, plasma units are properly stored according to Standard Operating procedures, comply with SOP's to ensure quality.
- \* Pack as well as ship plasma units in accordance to SOP's.
- \* Conduct daily calibration of equipment.

#### Pharmacy Technician

CVS Health - Maplewood, MN - 2014 to 2016

- \* Maintain safe and clean pharmacy by complying with procedures, state laws, and regulations.
- \* Help Health care providers by communicating with each about changes or answering questions and requests.
- \* Organize medication for Pharmacist to dispense by; preparing labels, calculating quantities, assembling intravenous solutions, as well as any additional pharmaceutical therapies.

#### Jewelry Expert/ Sales Associate

JCPenney - Maplewood, MN - 2013 to 2014

- \* Consistently improved the level of customer satisfaction and outperformed sales.
- \* Maintained and updated jewelry records, organized inventory reports of the store in attempt to reduce shrink.
- \* Tended to any jewelry needs such as replace watch batteries, clean jewelry, also re-size jewelry for custom fitting.

#### Cashier/Customer Service Representative

CVS Health - Saint Paul, MN - 2012 to 2013

- \* Assisted in sales and answerd questions about products, services and merchandise.
- \* Stock shelves, take inventory, set up new merchandising as needed
- \* Process photos in the Photo lab.

#### Cashier

Kmart - Saint Paul, MN - 2012 to 2012

- \* Scanning coupons, applying discounts, processing payments, and ringing up sales on computerized cash registers.
- \* Ensure returns are done correctly, answer any questions regarding merchandise, store policies, and ongoing promotions.
- \* Train in several other areas including, but not limited to; cart pusher, jewelry associate, sales/ stock associate, etc.

## EDUCATION

### **Associates in Arts**

Saint Paul Community and Technical College - Saint Paul, MN  
2007 to 2011

### **Diploma**

Harding Senior High School - Saint Paul, MN