

# Vanessa Mutilovic

Westminster, CO 80021

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7205619104

Experienced server bringing enthusiasm, dedication, and exceptional work ethic. Trained in customer service and cash handling. Maintains a positive attitude, great communications skills and works as a team player.

Authorized to work in the US for any employer

## Work Experience

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### **Cleaning company**

Arw - Westminster, CO

March 2014 to February 2019

I have custodial experience Cleaning different kinds of buildings(dentist offices, banks, orthodontics). I have many years of experience with cleaning products and am very familiar on the safety with chemical sprays and other things.

### **Server and Cashier**

Village Inn - Westminster, CO

April 2016 to July 2018

I have worked with customer service as a server/ cashier/ hostess at village inn and it has been a good experience to communicate to customers and get them their wants and needs and making their experience at the store great so that they leave knowing they want to come back the next day or week. Delivered exceptional, friendly and fast service. Answered questions about menu and accurately recorded orders.

### **Barista/Cashier**

Starbucks - Westminster, CO

## Education

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### **High school or equivalent**

## Skills

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- Customer Service (2 years)
- Upbeat, friendly, and positive. Works well in fast paced. Food service experience. Food safety understanding. Problem solving skills. Bilingual. Neat and professional appearance. Stamina to stand for long periods of time. Strong interpersonal skills. (2 years)
- Reliable and trustworthy. Awareness of health and safety procedures. Reading skills. Ability to work independently and in a team. Manage time effectively. (4 years)

## Certifications and Licenses

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### **Driver's License**

### **Agency manager & administrator training**

October 2019 to Present

Completed an 8 hour course for management for an agency and administrative training.

## Additional Information

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