

# Tyrell Morgan

Fort Collins, CO 80525

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Construction laborer tasks include adapting quickly to multiple sites daily/weekly whilst ensuring that a high level of quality is maintained. Learning new position(s) in varying time frames such as multiple forms of masonry, carpentry, insulation, etc Lastly prepping and cleaning sites depending on which forms of work have or will take place on site. Teamwork is an essential part of all elements within this position.

## CUSTOMER SERVICE SUMMARY

Food service worker with fast food, retail and customer service experience. Organized, detail-oriented, and hard working with training in food safety and handling. Deliver orders quickly, take requests, and maintain dining area in a clean and neat fashion. Measures, mixes, shaking food items in sauces, and refill menu items according to the restaurant standards. I am able to keep up with orders, a team player and provide excellent customer service.

### Highlights

- Deliver exceptional customer service.
- Self-starter and listen to instructions carefully.
- Hard working and reliable.
- Superb communication, people skills and team player.
- Trainer and mentor.
- Ability to stay long periods and work in hot and crowded conditions.
- Ability to multitask to ensure that orders are full-filled properly while keeping the workstation well stocked.
- Ensuring downtime is used productively.
- I am proficient in Microsoft Office, Google, Gmail, and Others.

Authorized to work in the US for any employer

## Work Experience

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### **Temporary Labor**

Industrial Staffing - Fort Collins, CO

November 2018 to Present

### COMMUNITY ENGAGEMENT

### **Volunteer a minimum**

Northern Colorado Intertribal Pow-wow Association

April 2013 to Present

April 2013-Present

- Promote pow-wow cultural activities with Fort Collins community and Colorado State campus. This activity requires 16-20 hours over two days on a chosen weekend.

- Serve as a church volunteer to serve food or clean after events.
- Set up props for Arts and Crafts vendors at our two-day event.
- Clean-up everything such as the gym, kitchen and outside areas.

Colorado State University- Native American Cultural Center (NACC)

- Volunteer a minimum of eight hours on weekends to help organize events through CSU.
- Spend eight to ten hours per week getting ready for NACC events
- Volunteer every year to help operate the food concession and do the feed for Fort Collins Community.
- Attend two days a week meeting to prepare for the NACC events and some events are Student Pow-wow, cleaning up Communities in Fort Collins, AISES events, NACC potlucks, meetings, trainings, and many more activities.
- Attend NACC mini conferences such as STEM and Native Education Forum (NEF) and speak at panel discussions.

### **Cook/Customer Service**

Jim's Wings - Fort Collins, CO

August 2016 to October 2017

Through daily communication with Team Leads, Managers, Team members and Customer and using my customer service and communication skills to prepare food, take orders, mixing and other kitchen duties I gain customer service experience and kitchen duties. Some key responsibilities include:

- Maintain sanitation, health, and safety standards in work areas.
- Operate large volume cooking equipment such as deep-fat fryers.
- Verify that prepared food meets requirements for quality and quantity.
- Serve fresh, hot food with a smile in a timely manner.
- Measure ingredients required for specific food items being prepared.
- Cook batches of chicken wings, onion rings, and other food items, which are prepared to order or kept warm until sold.
- Pre-cook items mainly chicken wings in order to prepare them for events such as Football Games, Tailgating, or Catering.
- Prompt report complaints to a member of the management team.
- Provide Customer Service every shift

## Education

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### **High school or equivalent**

Front Range Community College

September 2016 to May 2017

Rocky Mountain High School

2016

## Skills

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- Construction Laborer
- General Labor
- Landscaping

- General Laborer
- Forklift