

# Tyler Roberts

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## OBJECTIVE:

My goal is to work for a company where I am able to utilize my skills and grow my knowledge. I take pride in my work and I would enjoy working for a company that also has the same quality expectations. I am willing to do whatever needs to be done in order to be successful in my career.

## EXPERIENCE:

### ➤ **Field Service Technician - Plug Power February 2016 - August 2017/December 2017 - Current Aurora, CO**

As a Field Service Technician, I supported a fleet of fuel cells that are installed in electric lift trucks. This includes performing preventative maintenance and resolving breakdowns. I am responsible for reporting breakdown events, ordering parts, maintaining the fuel cells, and maintaining the shop building. I also service hydrogen gas/cryogenic refueling systems. A list of my responsibilities includes:

- Performing diagnostics, troubleshooting, maintenance, and evaluations to maintain a fleet of hydrogen fuel cells
- Maintenance and service of H2 fueling systems at customer sites which includes troubleshooting and maintenance of high-pressure hydrogen storage, delivery and fueling systems
- Performing specialized service procedures, including field retrofits, software, and hardware upgrades to existing fuel cells
- Providing regular feedback to Regional Service Representatives regarding fuel cell performance and field maintenance issues
- Providing good customer service to management and operators
- Completing administrative duties & documentation, including: incident reports, service logs, inventory maintenance and site and system documentation
- Maintaining shop building site to ensure proper functionality
- Exhibiting and enforcing safety procedures in the field and customer sites

### ➤ **Maintenance Mechanic - Americold August 15, 2017 - November 8, 2017 Stapleton, CO**

As a maintenance mechanic, I supported a fleet of electric powered fork lifts and pallet jacks. This included preventative maintenance, troubleshooting breakdowns, repairs, and building maintenance. A list of my responsibilities includes:

- Troubleshooting and performing diagnostics procedures on electric fork lifts
- Building maintenance and inspection of shop area, and surrounding building
- Providing customer service to the customer and operators
- Completing administrative duties such as work orders and incident reports
- Maintaining a safe and clean working environment

### ➤ **Industrial Research Tech - Hazen Research Inc. December 2010 - February 18, 2016 Golden, CO**

As an industrial research technician I was responsible for constructing, operating, and maintaining pilot plants for several different processes. A list of my responsibilities include:

- Reading flow sheets/following verbal and written instructions
- Placing machinery and equipment into a streamlined process
- Plumbing water, acid, caustic, and vent lines to and from the process
- Maintaining/rebuilding equipment and machinery
- Sample preparation and sample logging/storage
- Handling and disposing of chemicals in a safe and proper way
- Building maintenance and inspections
- Maintaining a safe and clean working environment

➤ **Camp Counselor - City of Lakewood                      June - August of 2006 - 2010  
Lakewood, CO**

As a camp counselor I was responsible for the care and wellbeing of several mentally and physically disabled children and young adults ranging from the ages of 6 to 26 years old. This included:

- Working as a team with my group to ensure a safe and fun environment
- Developing ways to incorporate all campers in activities, regardless of their disability

➤ **Other Experience:**

I grew up working side by side with my grandfather (Master Carpenter) remodeling his home and my parent's home. Some of these projects included laying flooring, putting up drywall, building cabinets, adjusting plumbing, and installing various household items. I learned enough from my experiences that I am able to fix and remodel almost anything in my own home now.

**CERTIFICATIONS/Skills:**

- 24 hour OSHA safety trained
- Forklift certified
- Proficient in Microsoft Word, Power Point, and Excel
- Proficient with a variety of hand tools and power tools

**EDUCATION:**

- Denver Lutheran High School - Graduated 2010 • Diploma • 4.12 GPA
  - Head of student counsel
  - Member of the National Honor Society
  - Captain of the soccer and wrestling team
- Colorado School of Mines - Attended for four semesters • No Degree