

2648 Meadow Hall Drive
Herndon, Virginia 20171

John Tucker
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US Government Security Clearance Level: TS/SCI
Veteran of U.S. Army – Signal Corps – Communications Computer Installation & Repair

Summary of Accomplishments

- Developed product costing and productivity measurement of information processing to calculate the Full Time Equivalent (FTE) employee financial models for the National Archives Records Administration (NARA) project for the Veterans Benefits Management System (VBMS) that resulted in a price per unit.
- Designed, documented and implemented the business process workflows and charts with industry knowledge for NARA and the VBMS project that resulted in the incorporation of the business rules and flowcharts into the NARA Standard Operating Procedures.
- Provided document management, database and business process consulting expertise for the intelligence community in a secure environment in the area of biometric identification.
- Setup, maintained and managed a secure hardware and software service in a Sensitive Compartmented Information Facility (SCIF).
- Set strategic direction and provided production management for the electronic Official Personnel Folder (eOPF) personnel file imaging conversions resulting in winning the conversion of OPM, DIA, USCG, HHS, and TSA.
- Organized and managed a new business venture with other founding partners to provide imaging and back file conversion services to corporate and law firms resulting in the sale of this business to a nationally known corporation.
- Setup and managed data centers in a worldwide network for production image management and the associated database for the International and National Treasury offices of EDS and accomplished several major hardware and communication (TCP/IP) changes without user impact.
- Appointed to a technology panel, “EDS Focus on Imaging” and presented to a worldwide audience on imaging technology in the work place. This resulted in being a presenter at a national imaging industry trade show.
- Managed the user requirements and installation of a paperless imaging solution for inter office image mail and records management filing system. The EDS Treasury’s offices adopted this technology for faster financial reporting and documentation.

Relevant Work Experience

Senior Consultant

***Information Technology Strategies LLC, Dulles, VA
July 2011-Present***

Provided business process engineering and cost control analysis for NARA and VBMS Phase II project. Developed a cost model for NARA to predict and budget for imaging and records management services. Included in the cost model was a Full Time Employee (FTE) calculation using time and processing studies. Updated Workflow Document and SOPs for St Louis Image Processing Center and VA Remote scanning centers. Consulting services were provided for web vulnerabilities and security.

Senior Application Architect

***Business Management Associates, Alexandria, VA
August 2010-June 2011***

Managed delivery of scanning service to NARA for VBMS claims processing project Phase I. Provided business process engineering and cost control analysis support for NARA. Developed detailed business process flowcharts and security threats used in the vulnerability analysis and Standard Operating Procedures. Assisted NARA’s eOPF project and developed detailed profit and loss analysis for the projects.

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Director of Production

***Gannon Technologies Group, Alexandria, VA
February 2007-August 2010***

Managed all aspects of document imaging analysis and production in the development of a secure laboratory data center. Served as Information Systems Security Manager (ISSM) and Deputy Facility Security Officer. All work, production, and output met all required security standards for more than one U.S. Government agency. Served as the Deputy for all security efforts internal to the SCIF. Developed group reports, procedures, workflow charts via a SharePoint site. Provided expert client support and performed product demonstrations at customer's site and secure data center.

Presales Engineering/Solution Provider

***Anacomp Corp, Herndon, VA
June 2005-February 2007***

Provided pre- and post- sales support for Government Sales Division for imaging technology and production process for document management and process workflow. Architected the data capture and business process of OPF files from paper capture to data quality and image delivery.

VP Client Services, Founding Partner

***Imaging Acceptance Corp, Warrenton, VA
April 1998-June 2005***

Provided information consulting support for service bureaus, law firms, and corporations in the imaging area. Direct sales assistance and client services in pre/post sales support. Focus was on the direct link between the sales staff and the production infrastructure. Also reviewed security threats and web vulnerabilities with forensic tool kits. These results were provided in the form of assessment reports to management and customers.

Senior Operations Analyst

***Pitney Bowes Management Services, Atlanta, GA, Washington DC
April 1995-April 1998***

Provided information consulting support for service bureaus, law firms, and corporations in the imaging area. Advised clients in the production of large document populations and the integration of hardware and software for production. Also provided implementation support for both the procedural and technical area of the installation and application support.

MIS Manager

EDS Financial Corp, Dallas, TX

Managed eleven employees that maintained a worldwide network. A major imaging implementation was completed to support an inter office mail and filing system. Several accounting and office automation applications were designed and supported in the organization.

Education

Virginia Commonwealth University, BS in Accounting and Computer Sciences
EDS System Engineer Development (SED) program graduate

Professional Certification

CompTIA CDIA+ Certified Imaging Professional, December 2005

Professional Memberships

AIIM - Association for Information and Image Management
TAWPI - The Association for Work Process Improvement
ACT / IAC – American Council for Technology / Industry Advisory Council