

Troy Weller

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Customer Service

Twenty five years of Customer Service in the golf business and the hotel industry. Dedicated Customer Service Representative motivated to maintain and improve customer experience which directly contributes to the company's success.

SKILLS

Active listening skills, strong communication skills, courteous demeanor, team player, energetic work attitude, dependable, committed.

EXPERIENCE

Player's Services Attendant

- Assisted members and guests in player's services operation
- Facilitated the operation of the practice facility
- Assisted members with club cleaning and bag storage

Bellman/Valet

- Assisted hotel guests with luggage
- Assisted hotel guests with car valet
- Facilitated transportation to hotel guests to and from town

Professional Golf Caddie

- Facilitated in the instruction and analysis of the technical aspects of golf
- Assisted golfers of all levels during a round of golf
- Understood golfer needs during a round of golf

WORK HISTORY

Player's Services Attendant	Catamount Golf Club, Steamboat Springs, CO	06/17-10/19
Bellman/Valet	The Grand, Steamboat Springs, CO	01/16-04/18
Professional Golf Caddie	Bandon Dunes Golf Resort, Bandon, OR	05/15-11/15

EDUCATION

Bachelor of Arts, English	University of South Dakota	1993
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