

TROY R. VALENTINE

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~ SUPPLY CHAIN MANAGEMENT & OPERATIONS ~

Solutions-driven and patient care focused strategist experienced in leading all aspects of supply chain operations, materials management, inventory production, strategic planning and vendor relations. Adept in spearheading the strategic direction of supply chain processes in areas including planning, materials procurement, cost reduction/control, distribution, material flow, forecasting and inventory control via the development of systems, operations, and processes that improve efficiencies and overall performance. Action-oriented with leader experienced in leading initiatives to increase efficiency, drive cost savings, and streamline processes, while partnering in meeting/exceeding targets, financial objectives and departmental budgets.

- **Supply Chain Management**
- **Materials Management**
- **Purchasing & Procurement**
- **Team Management/Training**
- **Inventory Management/Control**
- **Lean Concepts & 5S**
- **Process Improvement**
- **Distribution & Replenishment**
- **Expense & Cost Control**
- **Supply/Demand Planning**
- **Asset Management**
- **Program Management**

EDUCATION

BACHELOR OF SCIENCE ~ BUSINESS (expected 7/2020)

American Intercontinental University

CERTIFIED ASSOCIATE ~ PROJECT MANAGEMENT (2019) ~ Career Academy

APICS - CERTIFIED SUPPLY CHAIN PROFESSIONAL (2019)

TOTAL QUALITY MANAGEMENT CERTIFICATION (2014)

LEAN BLACK BELT PROFESSIONAL CERTIFICATION (2013)

Management & Strategy Institute

PROFESSIONAL EXPERIENCE

AlloSource, Inc.

2007 - Present

Organization offering lifesaving and life-enhancing solutions in orthopaedic, spine, burn and wound procedures to help restore patient health and mobility.

SENIOR SUPPLY CHAIN MANAGER (2019-Present)

Direct all aspects of supply chain, inventory management and distribution teams, to include team building, training and management, process, policy and procedure development, budget management, sterilization, inventory management and warehousing, storage and shipping, while leading continuous improvement efforts in addition to owning related Quality Management Systems processes including NC, CAPA and Change Control.

- Lead the interviewing, hiring, training, coaching, development, scheduling and performance of staff; oversee all warehouse activities, shipping/receiving, purchase orders and invoicing.
- Ensure the meeting/exceeding of FDA and other regulatory compliance standards and requirements; develop, maintain and monitor inventory production performance metrics to ensure processes are in control.
- Drive continuous improvement to maintain inventory production flow, accuracy and the timely delivery of product to distribution; manage the logistics of product within the company and during transport.
- Control costs through the productivity of personnel, efficient utilization of storage space, and proper protection of inventory for inbound/outbound materials, while improving fulfillment operations.

Centennial, CO

- Communicate cross-functionally to ensure resources are available to support all supply chain functions; schedule and supervise activities to maximize productivity and accuracy of processes.
- Oversee the proper use of ERP and other technologies to maintain inventory accuracy, while managing cycle count activities to ensure completion within the required timelines.

INVENTORY PRODUCTION MANAGER ~ Supply Chain (2018-2019)

INVENTORY PRODUCTION SUPERVISOR ~ Supply Chain (2015-2018)

Managed/supervised all aspects of receiving, inventory control/cycle counting, inventory transfers in/out of production, and discards, with the primary objectives of inventory accuracy and availability for all supply chain operations, while maintaining inventory production flow and ensuring compliance with all FDA and other regulatory requirements.

- Controlled costs by monitoring staff productivity, driving the efficient utilization of storage space, and ensuring the proper storage/protection of all inventory.
- Led continuous improvement projects to improve efficacy throughout the supply chain, wrote/managed standard operating procedures and tracked/analysed supply chain production and performance metrics.
- Communicated daily with operations, supply chain, and quality management, while supporting the identification and development of solutions to improve supply chain, inventory and fulfillment operations.
- Managed inventory to prevent backlogs and aging tissue to ensure timely delivery to customers within their expected lead-time.
- Partnered in managed area budget performance and variance, while facilitating the training, coaching, development and workload scheduling of personnel to ensure proper release of inventory.
- Conducted the creation and enforcement of policies, procedures and practices to drive efficiency and improve daily operational functions.
- Verified, reported and maintained time and attendance records for all technicians.

ACCEPTABILITY SUPERVISOR ~ Quality Control (2013-2015)

Managed and participated in various daily QA/QA initiatives that impacted quality control, inventory evaluation and inventory control, to include tracking and reporting on quality control metrics, creating actions plans to address areas of weakness, managing the quality inspection of processing records and supervising the flow of inventory to and from sterilization through the final release of the product.

- Led the coaching, training, performance and scheduling of personnel; planned and scheduled daily priorities to ensure the proper release of inventory and meet monthly sales forecasts.
- Audited, tracked and maintained inventory to prevent backlogs and aging tissue to ensure timely delivery to customers within expected lead-times; identified/monitored aging, shortages, backlogs and discard rates.
- Maintained timecards and performance evaluations for all assigned staff.

SUITABILITY/ACCEPTABILITY SUPERVISOR ~ Quality Control (2011-2013)

Tracked and trended suitability and acceptability metrics, while providing timely communications to operations and quality management, and managing the quality inspection of all incoming supplies and materials.

SUPPLY CHAIN OPERATIONS SUPERVISOR (2009-2011)

Managed receiving, transfer and storage of inventory and tissue by initiating, coordinating, and ensuring compliance with operational and personnel policies and procedures, while leading projects that impacted core operations, managing processing schedules and adjusting work assignments to maximize technicians' daily output to meet the monthly forecast.

- Managed daily product/inventory movement activities to ensure accurate and optimal methods are used accurately and timely; coordinated with QA in the reporting/resolution of identified quality issues.
- Censured strict compliance with federal, OSHA, state, and local warehousing, material handling, and shipping requirements; advised management on needed actions.

- Safeguarded warehouse operations and contents by establishing and monitoring safety and security procedures and protocols; led continuous process improvement activities to improve tissue flow and inventory accuracy.
- Assisted in the development of the annual budget and the control of all budget expenses, while supporting budgetary needs for projects and departmental capital.
- Tracked and trended production against daily department goals and provided timely communication with the team on performance or gaps within processes.
- Planned and scheduled staff to priorities/task lists to ensure FIFO labelling, product release, and disposition of quality grafts complied with established SOP's and WI.
- Led processing staff by developing a successful, competent and professional team; proactively mentored, coached and trained staff, while conducting evaluations on a weekly, bi-weekly and monthly basis.

OPERATIONS TECHNICIAN (2007-2009)