

# Trish Flores

**Energetic and engaging, Comfortable standing for long time periods, Super communication and people skills, Friendly and outgoing, motivated, and ready to learn. Rarely takes an unscheduled day off, Dedicated, Trainer and mentor. Heavy background in the fast-food service industry. Works well in fast- pace environments. Understands the importance of following employee and management guidelines and task lists. Has the ability to correctly write work schedules. Strong team player, ,Good at problem-solving, Reports staff issues promptly to management, Resolves customer complaints tactfully and well. Some leadership Skills, Organized, and a Multi-Tasker. Single mom of two adults 20 an 19 and a 12 year old. Determined to survive**

Northglenn 80234

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7204615831

Authorized to work in the US for any employer

## Work Experience

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### **Cashier**

Wal-mart

August 2018 to April 2019

processing payments, applying discounts, scanning items, maintaining cash registers, clean area, handling

returns, answering to customer inquiries, and implementing store policies.

### **Everything, Not Manager but did Manager Dutys**

Burger King

July 2018 to April 2019

Prepped all Veggies, cookies, and meat for the day.. Greeted all customers as they walked through the door

and remained friendly with them while in the store. Resolved customer complaints. Worked Drive-thru and Took customer orders, Alerted customers of current sales, specials and discounts on food and other products,

repeated the order back in a clear, understandable manner to minimize errors.

Served fresh, hot food Prepared beverages such as coffee, tea, and fountain drinks with a smile to drive-thru and front counter in a timely manner.

Answered telephone. Found extra tasks when scheduled duties were completed. Stocked Drive-thru before my shift was over

### **Sandwich artist**

Subway

2015 to 2018

Sometimes was responsible for opening the restaurant and daily shift deposits of money to the bank.

Prepped

all Veggies, baked all bread and cookies for the day and night shifts. Stocked line before much rush.  
Greeted  
all customers as they walked through the door and remained friendly with them while in the store.  
Rang up  
items customers purchased, processed card and cash payments and gave them the correct change,  
Alerted  
customers of current sales, specials and discounts on food and other products, Answered telephone.  
Regularly performed side work, including wiping down tables, running dishes to the kitchen, sweeping  
the floors, freezer pull which consists of pulling ou

## **Cashier/Cook**

Burger King  
2005 to 2015

On ad off for a lot of years

Interacted with all customers in a friendly manner. Resolved customer complaints. Record customer  
orders  
and repeat them back in a clear, understandable manner to minimize errors. Served fresh, hot food  
with a smile in a timely manner.  
Prepared and delivered beverages such as coffee, tea, and fountain drinks. Package to-go order items  
into bags place drink orders into carriers.  
Promptly report complaints to a member of the management team.  
Ensured all close-down duties were completed including mopping, cleaning and disinfection of food  
preparation surfaces. Performed money counts of drawers.  
Answered telephone. Found extra tasks when scheduled duties were completed.

Deli

## **Nurse aid**

All Valley Home care  
2009 to 2011

As needed, assisted residents with ADLs such as bed baths, dressing, cosmetic care, laundry and oral  
hygiene, Manually maintained daily log of activities per company's standards with compassion, Ran  
errands if  
needed, helped prepare meals, living quarters, cleanliness, and any other projects given by patient.

## **Cashier**

Safeway - Arvada, CO  
2007 to 2008

Prepared daily food items such as rotisserie chicken, turkey breast, meat loaf. Produced simple  
foods, such as sandwiches, corn dogs, chicken tenders, salads, pizza, or coffee, using proper safety  
precautions.  
Prepared, sliced, wrapped, weighed and priced deli products for customers. Informed customers  
about products and services and recommend additional items the customer may be interested in like  
"catering".  
Worked with equipment including slicers and scales. Merchandise products in deli cases. Clean deli  
area

including food cases. . Maintained friendly, professional demeanor, presented outstanding customer service

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## Education

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**High school or equivalent**