

## TOWNLEY, DESHAWN M.

OBJECTIVE	Obtain full-time employment in order to further enhance and develop skill and ability, becoming an asset to the company
SKILLS & ABILITIES	Well-developed professional work ethic & exceptional management/leadership ability as proven during manager position at CVS Pharmacy. Remarkable customer service skills developed serving customers as a Customer Service Representative. Hands-on quick learner, bring energy & enthusiasm on the job. Strong communication skills, ability to receive direction/give direction, detail-oriented, organization-oriented.
EXPERIENCE	<b>OVERNIGHT SHIFT LEAD/MANAGER, CVS PHARMACY EDINA, MN</b> 2011 - 2013 Shift manger (key holder), cash handling and money management, inventory & stocking, ordering & unloading shipment, manage scheduling, customer service. <b>CUSTOMER SERVICE REP., BEST BUY CORPORATE RICHFIELD, MN</b> 2013 - 2014 Voted most likely to succeed as exceeding customer service representative, customer care through direct call, inventory & ordering, problem solving. <b>E-COAT OPERATOR, CUMMINS, FRIDLEY, MN</b> May 2014 - present High quality inspection, loading & unloading metal, receiving, packing & distributing small parts, transferring parts to logistic, pulling & hanging parts by priority as a team, coordinate w/ material planner getting parts to the line, train proper hanging and packing procedure for import and export, assisting paint techs w/ paint quality. Operation of Oracle scanning system, scanning metals & careful metal handling.
EDUCATION	<b>EDISON HIGH SCHOOL MINNEAPOLIS, MN 2008-2009</b> <b>ART INSTITUTE OF MN MINNEAPOLIS, MN 2010-2010</b>
REFERENCES	<b>HANS, cURTIS</b> Store Manager, CVS Pharmacy (952) 920-0126