

TM / TIMOTHY MCTAGGART

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PROFESSIONAL SUMMARY

Resourceful and experienced in providing customer service to generate loyal clientele. Dependable with years of experience in customer service and sales. With a dedicated professional work ethic to bring strong leadership to leading team. Technically skilled equipment installation salesman with over 12 years hands-on experience and training. I am motivated to learn new trades and skills with an Interest in growing my career and fostering leadership capabilities.

WORK HISTORY

Details Plus Auto Salon - Detailer

Boulder, CO
03/2019 - Current

- Operated buffers, steamers, hoses, vacuums and other equipment to meet service expectations.
- Maintained regular list of high-end clientele due to exceptional service and outstanding pricing.
- Mixed cleaning solutions, abrasive compositions and other compounds to clean interior and exterior of vehicle.

Legacy Chevrolet - Warehouse Associate

Colombus, Ga
06/2010 - 06/2014

- Prepared orders for shipment by systematically picking, packing and labeling merchandise.
- Maintained accurate inventory records to provide data for use in audits and completion of order requests
- Transferred inventory to and from target destinations using forklifts and other transportation vehicles.

Xentel - Sales Representative

Denver, CO
06/2010 - 06/2012

- Performed cold-calling and follow-ups with leads to secure new revenue.
- Monitored weekly sales to write reports for senior leadership and streamline operational processes.
- Interacted with problematic accounts, helping to build lasting rapport and boosting revenue opportunities.

SKILLS

- Telephone etiquette
- Dependable and reliable
- Safety procedures knowledge
- Good communication skills
- Complaint resolution

EDUCATION

Northglenn High School

Northglenn, CO

GED :

CERTIFICATIONS

I have certificates from the OSHA Training Institute Center as a Safety and health Specialist, with additional certificates for Safety & Health Management, Fall Hazard Awareness, Excavation Hazards, Trouble Shooting Electrical Systems and Electric Motors, and finally I took my OSHA 30 several years ago.

Affordable Home Security - Sales Representative

Denver, CO

07/2008 - 06/2010

- Set up appointments with potential and current customers to discuss new products and services.
- Worked alongside retail representatives to boost sales by enhancing product presentations and advertising collateral.
- Enhanced success of advertising strategies by boosting engagement through social media and other digital marketing approaches.