

Thomas Sandoval

Denver, CO 80210

tomsandoval75@gmail.com

(720) 982-8158

Authorized to work in the US for any employer

Work Experience

Delivery Driver

Cool-Pac Produce - Denver, CO

April 2019 to December 2019

Route driver delivering produce to many companies large and small across Colorado. Loading and unloading of merchandise (produce) utilizing refrigerated box trucks.

Also warehouse Duties including product selection for delivery.

Delivery Driver

Colo-Pac Produce - Denver, CO

June 2018 to January 2019

Route driver delivering produce to many companies large and small across Colorado. Loading and unloading of merchandise (produce) utilizing refrigerated box trucks. Warehouse duties including product selection for delivery.

Case Manager

24-7 Intouch - Aurora, CO

July 2017 to May 2018

My current duties are set in a home sharing environment dealing with both the Host and Guest side of the business. For example: If a Guest arrives at a listing and for whatever reason the listing is not clean or ready to receive guests, I would contact the Host and mediate a way for the reservation to go on. There are some circumstances where there is no clear solution and we would have to come up with creative solutions from relocating the guest to another listing to putting them in a hotel if no other accommodation can be found. There are also different situations from the Host perspective as well. For example: A guest that has trashed a listing. In this situation I would have to contact the host and come to a decision based on documentation and mediate a solution for the Host. The most rewarding aspect of this position has come during Major weather events. Most recently helping people get out of the state of Florida during Hurricane Irma.

Package Handler

FedEx Ground

2015 to 2015

- Ensure that Customer packages are moved from sort to truck in an expedient and carefully organized fashion.
- Placement in truck according to specific route requirements enabling delivery drivers to complete their routes in the most time efficient manner.

Website Administrator/Design

LEDCENTS (LEDCENTS.com - Atlanta, GA
2014 to 2014

- Creation and maintenance of an E-commerce website involved in the wholesale and retail sales of LED light bulbs, fixtures, and components.
- Addition of product and specifications info to web page format.

Sales Representative

Ron Petersons Firearms LLC
2010 to 2010

- Sale of Firearms as determined by the Federal, State, and local regulations governing the transfer of firearms, and ammunition to the general public.
- Qualifying and handling of inbound firearms and accessories obtained through purchase or trade. Management and tracking of inventory.
- Merchandising of related shooting accessories i.e. reloading, cleaning, sighting.

Customer Service Representative

T-Mobile USA Inc - Albuquerque, NM
2007 to 2008

- Total customer care and consultation offering expert advice on Internet solutions and applications.
- Consumer education and support for Internet service.
- Resolution of billing issues and disputes.
- Research and resolve equipment warranty issues.
- Trouble shooting for different makes and models of cell phones.

Customer Service Representative

America On Line - Albuquerque, NM
2005 to 2006

- Sales of high speed and dial up Internet, connectivity.
- Customer care and consultation offering expert advice on Internet solutions and applications.
- Consumer education and support for Internet service.

Sales Associate

Mike's Camera - Denver, CO
2003 to 2004

- Sales of high end camera equipment ranging from traditional film to digital still and video cameras, lighting, and accessories.
- Customer care and consultation offering expert advice on camera solutions and applications.
- Teach digital camera classes.

Technician

Network Systems - Atlanta, GA
2000 to 2002

- Soldering for the installation and removal of various components on circuit boards.
- Configured, verified and tested high-end computer systems for sale to corporate end users and individuals.
- Configured and installed servers and backup systems for facility data centers.

- Cable drops, installation, termination and testing for office networks utilizing Category 5 and fiber cables.
- Types of hardware familiar with are: Dell, Compaq, Toshiba, IBM and Hewlett Packard personal computers, servers and storage units, IRIS Pre press - Quantum DLT, CISCO routers and Extreme Networks.
- Knowledgeable in Microsoft environment platforms to include Windows NT, 2003 Professional, 2000 Server, XP Professional and Home versions and Millennium operating systems.
- Knowledgeable with desktop applications such as Microsoft Office, Outlook, and HTML. Proficient with Internet navigation.

Education

High school or equivalent in general

Kennesaw State University

Skills

- Professional Photographer film/digital (10+ years)

Additional Information

- Proficiency with personal computers, both MAC and Windows Platforms and current software applications.
- Excellent communication, organizational and problem solving skills.
- Excels in performing special projects.
- Exceptional attention to technical skills.
- Strong customer relation skills and work ethics.
- Committed to achieving excellence.
- High level of expertise in traditional and digital photography, photo manipulation and printing with Adobe Creative Cloud, use of wide format printers, studio lighting and product lighting. Sample portfolio at www.photo.net search tool, Thomas Sandoval to view.
- Optics - Knowledge of optics through Photography, also Binoculars, and Spotting scopes.