

# SANTHOSH THANKACHEN BE, MBA, PMP, ITIL

Passport No: E9424711 Nationality: Indian Contact :( +91) 9995800126, 9846088184, [santho3663@gmail.com](mailto:santho3663@gmail.com)

## IT Management Professional

Experience in Project Management, IT Infrastructure Management, IT Procurement.

### A BRIEF SYNOPSIS

#### MANAGERIAL

- ⊙ Strategy Planning
- ⊙ IT Infrastructure & Project Budgeting
- ⊙ Project & Portfolio Management
- ⊙ Cost management
- ⊙ Business Analysis
- ⊙ Personnel Management

#### FUNCTIONAL

- ⊙ IT Purchase
- ⊙ Vendor Negotiations
- ⊙ Product and Project Evaluation
- ⊙ Standardisation
- ⊙ Customer Management

#### TECHNOLOGY

- ⊙ IT Infrastructure and application management
- ⊙ MS Dynamics CRM
- ⊙ Clarity & MS Projects
- ⊙ SAP SD consultant

- Qualified professional with 6+ **years'** of experience in IT Project Management, Office automation, Business Analysis, People Management and Communication, IT Procurement and vendor management
- **Presently with M/s. Geojit BNP Paribas Financial Services Ltd, Cochin as Chief Manager – IT Projects.**
- Excellent knowledge of PMP & CMMI process areas and implementation
- A keen strategist with expertise in managing **entire IT projects** with key focus on profitability by ensuring optimal utilization of resources.
- Proven abilities in leading teams during the project phase, training and guiding team members and enabling knowledge sharing among the team
- Skills in developing relationships with **key decision-makers** in target of achieving the organization's goals, working with clients & ensuring service deliverable
- Proficient in developing, streamlining & automating systems with proven ability to enhance **operational/administrative** effectiveness and meet project goals within the cost, time & quality parameters.
- Energetic leader known for ability to create successful outcomes in multicultural environment.

### CORE COMPETENCIES

- Management:** Oversees IT operations of the organization, implement plans, and manages human / financial & physical resources.
- Negotiation:** Special skill in negotiating with the project stake holders to get the right out put for the project in terms of Quality and Cost. Also makes things happen, against the odds in a collaborative way
- Result Orientation:** As an essential skill for the project management, have a proven track record of completing the project objectives and goals on time with in the budget
- Leadership:** Initiatives on business strategies, promotion of the organization amongst customers & vendors and drives organization mission through individually and as a team personnel

- Technical Knowhow:** Good knowledge in System & IT Infrastructure, development tools, project management tool, Customer relationship management tool
- Decision Making:** Formulates policies and planning recommendations to the management, decides or guides courses of action in Project by staff / employees.
- Logical Contribution:** Logical solutions after analysing the business and functional requirement

## ORGANISATIONAL HIGHLIGHTS

### I. Since Sep'07 with M/s. Geojit BNP Paribas Financial Services Ltd, Cochin, Kerala

A multinational company belongs to the group of BNP Paribas, one of the biggest global Banks. Geojit BNP Paribas, India is a financial super market and mainly dealing with Capital Market

#### Career & Responsibility growth with Geojit BNP Paribas in 4 years

- Chief Manager – IT Projects 12/2009 to present
- Senior Project Manager – IT & Systems 06/2008 to 11/2009
- Project Manager – IT & Systems 09/2007 to 05/2008

#### Major Projects

- ⊙ MS Dynamics CRM development and Rollout
- ⊙ Avaya communication solution for Contact Centre and Branches
- ⊙ Novell End point Security and Single Sign-on project
- ⊙ New Data Centre development
- ⊙ BCP & Disaster Recovery Centre implementation Phase- II
- ⊙ ISO Standard Implementation
- ⊙ Trading application rollout
- ⊙ Office automation development and rollout
- ⊙ IT Operation standardization
- ⊙ Branch opening Automation and Connectivity roll out
- ⊙ Ca-Clarity application implementation

#### Major responsibilities handled:

- Finalize relevant Project Plans, design and finalize resources and manage the major projects, IT Budgeting, IT Infra. Product analysis and procurement
- Active Planning team member of all the IT infrastructure Projects, software related Projects, IT Audit and IT Security with Top Management
- IT representative of Project Portfolio committee which analyze the business requirement, long term strategy, Project prioritization etc and a member of Purchase committee
- Trading application management, Service Desk re-engineering & management, Branch connectivity uptime.
- Managing 60 team members for assuring the IT services and performance of the applications in all the branches across India

#### Key Results

- ❖ Standardised Connectivity with backup and Voice logger rollout in all India branches with in 3 months
- ❖ Timely and cost effective completion of all the Projects managed
- ❖ Office automation in all the key areas of operations in the organisation with workflow which brings up the faster results and improvement in productivity.
- ❖ Millions of saving in the slowdown period by connectivity consolidation and vendor negotiation as result of cost reduction project

### March' 2005 to Jan' 2007 with M/s. Calcomp Electronics Public Company Ltd, Bangkok

Reason for change: **Personal Reason and SAP SD Training**

- Programmer and System Integration Engineer 05/2006 to 01/2007
  - Worked in NPI (New Project Implementation) group to make solutions for data communication, System Integration and programming of new projects
  - Control and manage the network connections of the company for international data communication

- Customer (HP, Seagate) contact window for data communication of the company
- Production line LAN and system support assistance
- Oracle 9i form design and development for the production line requirements

## II. Jun' 2004 to Nov' 2004 with St. John's Higher Secondary English Medium school as Software Lecturer

Reason for change: **International exposure and studies**

- Computer Instructor for Higher Secondary School
- Theoretical and Practical instructions

## ACHIEVEMENTS /AWARDS

### ➤ CIO Magazine - One to Watch Winner 2011

CIO Magazine identifies the rising stars in IT every year, I'm one among the 30 'One to Watch Winners' in the year of 2011.

Ones to watch winners had to demonstrate expertise in a wide variety of areas, including expertise in a range of business and IT functions, experience in leading large projects.

Reference: <http://www.cio.in/article/ones-watch-2011-winners?page=2>

## QUALIFICATIONS

### Professional Certification

ITIL V3 Foundation Certification from EXIN	[2011]
PMP Certification from Project Management Institute (PMI)	[2009]

### Academic

MBA (IT & Marketing), Assumption University, Bangkok	[2006]
BE (Computer Science & Engineering), Madras University, India	[2004]

## PERSONAL PROFILE

Date of Birth	-	12 <sup>th</sup> October, 1982
Gender	-	Male
Marital Status	-	Married
Contact Details	-	Santhosh Bhavan, Thuvayoor, South PO, Kadampanadu, Kerala, India- 691552