

# Tannia Saugause

Fort Collins, CO 80524

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## Work Experience

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### **Package Handler**

FedEx Ground - Johnstown, CO

September 2021 to April 2022

- Lift and load heavy packages into trucks.
- Unload packages from trucks to be distributed to correct address
- Make sure packaging labels were correct.

### **Janitorial Worker**

ABM Industries Inc. - Fort Collins, CO

July 2018 to April 2020

Maintain cleanliness of school buildings. Sweep, mop, vacuum. Etc. Clean restrooms wipe down tables and boards. Take trash out when needed.

### **CSR - Customer Service Representative**

Press-One Customer Care - Fort Collins, CO

November 2017 to March 2018

- handled support requests over phone, chat / text, and email
- Use critical thinking to resolve issues or concerns
- Processed payments
- Upsell , when appropriate

### **Line Cook**

Wendy's - Fort Collins, CO

July 2015 to December 2016

- Responsible for the preparation, presentation and execution of all items on the menu.
- clean and prepare the work area
- Maintain sanitation, health, and safety standards in work areas
- Assist with prep work

## Education

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### **High school diploma**

Waverly High School - Wellington, CO

February 2017 to May 2018

## Skills

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- Custodial Experience
- Cleaning Experience
- Warehouse Experience
- Laundry
- Food Preparation
- Cooking
- Commercial Cleaning
- Load & Unload
- Cash Handling
- Home Care
- Meal Preparation

## Certifications and Licenses

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### **Food Handler Certification**