

TAMERA JOYNER

PROFILE

Hardworking and punctual professional works in fast-paced, physically-demanding jobs while standing and moving for long hours. Physically fit and diligent with strong commitment to team and business success. Focused on exceeding productivity and service, objectives everyday.

EXPERIENCE

DAMAGE AND RETURNS MCLANE BATTLEBORO NC 2021-2022

- Assisted with unloading trucks and stocking shelves with new inventory when necessary
- Count,scan,and input item label information into a computerized system.
- Sort and stack totes shrink-wrap pallets as needed.
- Transport products and totes to designated locations
- Process products through the inventory tracking system
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DELIVERY DRIVER AMAZON RALEIGH NC 2022-2023

- Delivered packages to customer doorsteps and business offices.
- Completed on-time deliveries by choosing best and most efficient routes.
- Improved customer satisfaction by ensuring timely and accurate deliveries

INBOUND CALL CENTER REPRESENTATIVE ALORICA ROCKY MOUNT NC 2019-2022

- Ability to overcome objections and answer technical questions
- Comprehend customer needs and react quickly
- Solid business and sale knowledge
- Ability to build and rapport quickly, and be persuasive without making the customers feel pressured

ACDI STOCKROOM ASSISTANT 2023-2025

- Expedited order processing for high-priority requests, maintaining strong relationships with key clients through exceptional service levels.

- Assisted in conducting periodic physical inventories, ensuring accurate records of all stocked items.
- Coordinated with shipping department for seamless transfer of completed orders from the stockroom to the loading dock for dispatching purposes.
- Streamlined order retrieval by implementing efficient pick ticket systems, increasing accuracy rates while reducing time spent searching for items.

EDUCATION

Rocky Mount high school / high school diploma

SKILLS

- Loading and unloading
- Shipping and receiving
- Heavy lifting
- Merchandise handling

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