

David Streit
408 S. Clifton Street
Fulton, MS 38843

Cell: (224) 200-1836
Home: (662) 862-4408
Email: davidtstreit@gmail.com

Objective

Challenging position as a system administrator or support technician which would allow me to make a positive contribution to an organization and continue my professional development.

Career Summary

Accomplished information technology professional with over 25 years of hands-on experience working in a large scale global data center. Successful track record of implementing business critical projects on time, improving customer service levels, and managing problems in a fast paced financial trading environment. Broad-based experience with IBM RS/6000 & pSeries hardware, AIX software, and routine system maintenance procedures. Ability to make an immediate contribution to your organization using my certifications and technical experience in the following areas:

Hardware Installation & System Cabling
Software Installation & System Configuration
System Administration & Technical Documentation

Change Management & System Upgrades
Problem Management & Customer Support
Business Continuity & Disaster Recovery

Professional Experience

Thomson Reuters – Systems Support Engineer (03/89 – 12/10) Chicago, IL / Silver Spring, MD

- Proactively monitored the health of all Reuters Plus computer systems in the Chicago data center
- Proactively monitored the health of all Reuters Plus communication networks in North America
- Managed the Reuters Plus systems which feed real-time financial data to over 70,000 workstations
- Supported internal and external call center clients with customer service technical issues
- Supported field service technicians with client network connections to the Reuters Plus data centers
- Implemented the daily hardware, software, and network changes for all Reuters Plus systems
- Implemented business critical projects in order to meet specific customer service level agreements
- Created AIX scripts to automatically check the status of the Reuters Plus computer systems
- Performed standard troubleshooting to isolate and correct problems on the Reuters Plus systems
- Collaborated with my peers to improve internal business processes and customer service levels
- Standardized all Reuters Plus system documentation and Chicago data center change procedures
- Scheduled the daily hardware, software, and network changes for the Chicago data center staff
- Scheduled the daily hardware, software, and network changes for the New York data center staff
- Provided guidance and training to new employees and 1st level operations staff in Chicago and NY
- Provided 24/7 on call 2nd level technical support for the Chicago and New York data center staff

Commonwealth Scientific Corp. – Manufacturing Technician (02/88 – 12/88) Alexandria, VA

- Supervised a staff of five technicians with the assembly and testing of proprietary power supplies
- Responsible for the assembly and quality of the Mark I, Mark II, and Hollow Cathode power supplies
- Responsible for the assembly and quality of the Striptron 400 and Striptron 1000 power supplies
- Assisted the engineering staff with technical documentation and power supply assembly procedures
- Assisted the engineering staff with routine testing and repair of Commonwealth Scientific equipment
- Integrated the respective power supplies into proprietary ion beam deposition systems for research

Professional Experience

Engineering Research Associates – Electronics Technician (03/85 – 02/88) Vienna, VA

- Performed fault isolation and component level repair of electronic equipment for the U.S. Navy
- Performed quality control tasks and system testing functions during major manufacturing projects
- Supported the engineering staff with the assembly and manufacture of military electronic systems
- Manufactured the AN/SSQ-99 portable electronic intelligence shelters for the United States Navy
- Supported classified business objectives in a Sensitive Compartment Information Facility (SCIF)
- Installed proprietary electronic intelligence systems for the U.S. military at home and abroad

United States Navy – Data Systems Technician (02/79 – 02/85) Norfolk, VA / Pearl Harbor, HI

- Assigned to the Atlantic Command Operational Support Facility - FHLT Data Center (09/82 – 02/85)
- Assigned to the Pacific Command Third Fleet - FHLT Data Center (08/80 – 08/82)
- Supported anti-submarine warfare command & control operations in two strategic command centers
- Responsible for all levels of FHLT system operations and corrective maintenance procedures
- Implemented FHLT system field changes and all preventive maintenance procedures
- Created formal calibration procedures for the FHLT magnetic tape and disk drive storage systems
- Passed Department of Defense special background investigation for Top Secret security clearance

Educational Summary

CompTIA A+ Remote Support Technician (08/29/08)	Kenosha, WI
CompTIA A+ Depot Repair Technician (08/22/08)	Kenosha, WI
CompTIA A+ IT Technician (08/15/08)	Kenosha, WI
CompTIA Network+ Technician (06/13/08)	Kenosha, WI
ITIL V2 Foundation - IT Service Management (03/16/06)	Vernon Hills, IL
IBM AIX Korn Shell Programming (02/01/02)	Chicago, IL
IBM AIX V4 System Administration II (12/08/00)	Chicago, IL
IBM AIX V4 System Administration I (06/30/00)	Chicago, IL
Novell NetWare V3.1X TCP/IP Transport (02/27/95)	Baltimore, MD
Novell NetWare V3.1X Service and Support (02/18/95)	Baltimore, MD
Novell NetWare V3.1X Installation and Configuration (12/03/94)	Baltimore, MD
Novell NetWare V3.1X Networking Technologies (11/22/94)	Baltimore, MD
Novell NetWare V3.1X Advanced System Administration (11/10/94)	Baltimore, MD
Novell NetWare V3.1X System Administration (10/27/94)	Baltimore, MD
Northern Virginia Community College (09/26/85 – 06/13/86)	Annandale, VA
Microminiature Electronic Repair School (01/30/84 – 02/10/84)	Norfolk, VA
FHLT Fleet Issue V2.0 Installation and Maintenance (06/01/83 – 07/08/83)	Norfolk, VA
Miniature Electronic Repair School (03/28/83 – 04/22/83)	Norfolk, VA
AN/UJK-7 Computer Diagnostic Maintenance School (11/23/81 – 12/18/81)	Pearl Harbor, HI
Control Data Corporation Hard Disk Drive Maintenance (09/01/80 – 09/28/80)	Pearl Harbor, HI
Force High Level Terminal System Maintenance (03/24/80 – 07/11/80)	Patuxent River, MD
Advanced Electronics and Data Systems School (09/10/79 – 02/22/80)	Mare Island, CA
Basic Electricity and Electronics School (04/18/79 – 06/22/79)	San Diego, CA
Waukesha County Technical Institute G.E.D. Certification (11/78)	Pewaukee, WI
Wauwatosa East and West High Schools (09/74 – 06/77)	Wauwatosa, WI