

Steven C. Hopes

Philadelphia, PA 19144

(267) 234-3286

Steven.hopes21@gmail.com

PROFILE

Skilled, dynamic, and diligent professional; possesses excellent verbal and written communication skills; along with effective problem solving and interpersonal skills; always seeks to exceed customer expectations.

EXPERIENCE

Aramark Corporation

Receiving Specialist / Front End Lead

09/2011 – 01/2016

West Chester, PA

- Directed unloading of all products to and from the loading dock directly to the dining facility
- Worked to ensure safe and clean work environment at all times
- Adhered to all safety standards

Receiving / Order Processor, University of Pennsylvania

08/2007 - 05/2011

Philadelphia, PA

- Received all incoming freight and products in facility
- Checked for verification of kosher labels
- Scheduled rabbi on duty to inspect kosher shipments
- Maintained the cleanness of the facility to meet health department guidelines
- Cooked, served, and prepped products for lunch and dinner services on a daily basis and during special events and religious holidays

Floor and Wall Specialist/Paint Pro, The Home Depot

07/2005 - 06/2007

Philadelphia, PA

- Demonstrated product knowledge of carpet, vinyl, sheet vinyl, tile, laminate flooring, ceramic tile, slate, stone and porcelain
- Gave accurate carpeting quotes; including installation and measures for install
- Assisted customers with choosing correct paint for job; mixed and tinted paint as needed

EDUCATION

Guess Works

Philadelphia, PA

Hospitality Certificate

Mansfield Business School

Philadelphia, PA

Vocational/Technical Certificate

Major: Information Processing

Minor: Accounting

Strawberry Mansion High School

Philadelphia, PA

High School Diploma