

Stephen Tilley

Specialized Fleet Manager JBS USA

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Authorized to work in the US for any employer

WORK EXPERIENCE

Specialized Fleet Manager

JBS - Greeley, CO -

2016-04 - Present

Specialized Fleet Manager, I over see many job operations with live stock and dispatching drivers. I over see a Hog division in Kentucky, Hopper division in Georgia and short haul loads across Colorado. I manage day to day operations by scheduling drivers to deliveries, live stock feed for feed lots and delivery to slaughter house.
Manage customer loads and delivers SNP and TMW programming, Microsoft/Outlook.

Specialized Operations Fleet Manager

JBS - Greeley, CO -

2015-06 - Present

Operation manager over Greeley,CO Georgia and Kentuckys fleets.

Service Operator I Frac/Acid, CDL Class A, Tanker, Hazmat

Halliburton - Brighton, CO -

2012-08 - Present

I was hired as a Frac/Acid Operator Assistant. Within the first 6months I was promoted to a Service Operator Assistant II. With diligence, hard work and a safety outlook on my job I was soon promoted again to a Service Operator.

- Responsible for running the day to day operations for the blenders and maintain mechanical operations
 - Strong computer skills including Excel, Word, and Outlook.
 - Assists in the delivery of Frac/Acid services.
 - Responsible for pre-planning, job execution, and post job analysis.
 - Responsible for all the repairs and adjustments that are, and which may include such tasks as truck repairs, valves, well head operations, grounds and rig up/rig down.
 - Excellent verbal and written communication skills.
 - Excellent team player with a strong outlook on safety.
 - Participate in developmental programs to accelerate my learning.
- Forklift, Manlift, Reach truck, Pallet jack, experience.

Key Carrier Manager/Professional Contractor Services

The Home Depot - Longmont, CO -

2010-01 - 2012-08

Initially hired as a part time Associate in the lumber department and within 90 days was promoted to a full time Associate in the mill work department. Within the year, was promoted to department supervisor over both the paint and millwork departments and then quickly promoted yet again to run all professional contractor services and delivery operations.

- Demonstrated a strong ability to create and cultivate an active network of relationships both inside and outside the organization directly attributed to a 32% increase in sales last year and on track to achieving an \$8M year
- Responsible for overseeing the entire store as a "key carrier" and maintaining a working and safe environment for our customers and associates
- Deep understanding of Pro customer needs with a focus on fulfilling 100% of their product, credit and performance requirements. Determine how each customer would prefer to be served and tailor communications and customer-facing activities appropriately
- Ability to leverage relationships to accomplish sales and profitability goals
- Strong leadership and negotiation skills; ability to persuade and influence others for the better
- Directly responsible for making sure all deliveries and will-calls are pulled for contractors and ready for quick turnarounds in the store
- Managed the crew to build quotes and projects for our customers' needs and driving excellent customer service and reaching our safety goal every day
- Experience in customer service related issues and the administrations
- Maintained goal of 100% satisfied customers including homeowners and contractor relations
- Excellent verbal and written communication skills

Sierra Pacific Windows - Service Technician/Installation Inspector

Sierra Pacific Windows - Broomfield, CO -

2003-07 - 2010-01

Responsible for preparation and clean up of on-site work area with careful attention to courtesy toward the homeowner's belongings and surroundings

- Responsible for all the repairs and adjustments that are, and which may include such tasks as replacing glass or installing windows
- Thorough preparation of field reports on product problems and inspections, collection of COD receipts and maintenance of service order and billing paperwork
- Experienced in service related issues and administrating the accurate completion of customers issues
- Additional duties as specified by management, known as the "go to" guy for management special projects
- Maintained goal of 100% satisfied customer service

CERTIFICATIONS/LICENSES

CDL Class A