

# Stephen Fitzsimmons

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To provide first rate customer service in a friendly and professional manner, to anticipate customer's needs and go beyond their expectations. I wish to secure a challenging and rewarding position with an organization that offers long term growth and security.

## WORK EXPERIENCE

### **Production Lead**

Mcneilus Truck manufacturing - Rochester, MN -

2013-01 - 2013-05

Supply parts to production lines. Ordering and inventory of parts and supplies. Extensive use of powered industrial vehicles and overhead/jib crane.

### **Kit production lead**

Rochester Concrete Products -

2010-05 - 2012-09

Design and implement production methods to meet production goals. Supervise staff and keep proper stock level of all parts and supplies needed for kit production. Extensive forklift experience. Inspection of finished product, wrapping and labeling of product for shipping. Work closely with shipping coordinator to insure product is delivered to the customer in a timely manner.

### **Beverage Director**

Rochester Golf and Country Club -

2004-02 - 2005-02

Hiring, training, and supervision of bar staff. Inventory control and maintenance/ Monthly inventory of liquor, beer, wine, and non alcoholic beverages. Weekly liquor, beer, wine, and non alcoholic beverage ordering. Coordinating special events/ set up and staff all beverage service areas to meet the needs of the membership and others groups. Personally staff bar 5-7 shifts a week.

### **Warehouse manager**

Americable Media Group -

2000-10 - 2004-02

Responsible for receiving and tracking of electronic equipment received from Charter Communications. Issue equipment to techs. as needed to complete assigned installations. Maintain proper inventory levels of all equipment and installation supplies.

### **Line Chef/Instore trainer**

Applebees -

1999-02 - 2000-10

Daily shifts preparing menu items to proper specifications. Training and education of new employees.

### **Manager/Master Bartender**

TGI FRIDAYS - Rochester, MN -

1993-10 - 1996-10

Daily restaurant operations, scheduling, training and supervision of staff. Eight week training and testing program to achieve master certification. Weekly inventory and ordering of all beverage related products.

### **Bartender/Dining room supervisor**

Sandy Point Supper Club -

1989-01 - 1992-05

Staff the bar on a full time basis. Greeting of diners and seating in a friendly and timely manner.  
Manufacturing and Warehouse:

### **Assistant Store Manager**

Tires Plus - Rochester, MN -

1990 - 1992

Responsible for daily store operations. Supervision of all staff members as well as meeting all sales goals. Monthly inventory and cost controls, ordering and control of all store supplies and products.

### **Sales**

Audio King -

1988 - 1990

Sales, Customer service, continuing personal education, meet monthly sales goals.

### **Sales**

Pacesetter Corp -

1986 - 1988

Outside sales; Demonstrate product and close sale in customers home. Meet sales goals.

### **Sales**

Kuehn Motors -

1981 - 1985

Automobile sales; Inventory knowledge, build customer base.