

Stephanie Iskierka

Customer Relations Coordinator

Rochester, MN 55906

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I am a quick learner and enjoy working in a team setting. I am organized, determined and hardworking. I have a strong customer service background. I am used to working with customers with specific wants and needs. I would be a positive addition to your work team because of my background experience and my friendly personality.

Work Experience

Dispatcher/Customer Service

Star Transportation - Rochester, MN

May 2018 to August 2018

- booked reservations
- collected payments
- coordinated drivers schedules and routes
- worked both Rochester location and MSP airport location
- summer only opportunity

Customer Relations Coordinator

Charter Communications

July 2014 to October 2017

Guided troubleshooting

- Placed appointments
- Knowledge of plans and offers
- Use of multiple programs and software
- Facilitated new hire training
- Offered lead support
- Provided customer resolutions

Server, New Hire Training Server

Charter House - Rochester, MN

February 2016 to February 2017

Took orders

- Placed reservations
- Cleaning and inventory
- Greeted residents
- New server training
- Coffee and refreshments to residents
- Banquets

Overnight lead server

Perkins Restaurants & Bakery - Rochester, MN

October 2013 to July 2014

Service support

- Expo experience
- Transactions
- Overnight inventory
- Placing Orders
- Store Cleanliness

Education

Rochester School of Hair Design

September 2011

Southwest Christian High School

2007

Normandale Community College

Assessments

Indeed Assessments are tests that job seekers can use to demonstrate their knowledge and abilities.

Customer Focus & Orientation Skills — Highly Proficient

Nov 2018

View my full results at: https://share.indeedassessments.com/share_assignment/ahrpgja1Imp8az2

Verbal Communication — Proficient

Nov 2018

View my full results at: https://share.indeedassessments.com/share_assignment/lk3owsirqgbbnqer

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.