

Stacy Ward
1609 10th St SE Apt. 5
Rochester, MN 55904
507-722-9169
Stacyrocks15@gmail.com

Professional Summary

- Customer Service professional with over twenty years of experience working in dry cleaning, the hospitality and restaurant industries as well as childcare
- Proven leader who has supervised and trained hundreds of employees throughout careers
- Experienced with handling money, taking inventory, submitting financial reports
- Congenial employee who gets along with everyone she meets
- Fast learner who is easily trainable

Professional Experience

Culinary Assistance

March 2016-May 2019

Meadow Lakes Senior Living

Rochester MN. 507-252-5069

Supervisor : Brenda or Temp

- Night Cook 3-4 days a week
- Waitstaff 2-3 days a week
- When I was cooking, I was the one in charge of the waitstaff, preparing 2 different meal choices for 60 resident's
- Preparing regular desserts, diabetes and other special dietary needs
- Clean up of kitchen
- Waitstaff i took orders, served meals and deserts, cleared tables, dishes, and reset up the dining room for next meals
- I've put away truck
- Have trained several co workers

Live in Nanny

August 2013-May 2014

Sullivan Family

Carencro, Louisiana

- Cared for 3 children, ages 3, 4, and 5 full-time in their home.
- Prepared meals, washed dishes, cleaned house, and performed laundry duties.
- Bathed children and helped them get ready for bed
- Planned activities and helped them with reading, writing, and spelling

Housekeeper/Night Laundry Person

October 2011-February 2013

Ramada Hotel & Conference Inn

Rochester, Minnesota

- Cleaned rooms and public areas and maintained pool area
- Vacuumed, washed, dried and folded linen and towels, treated laundry with stains, stocked and inventoried laundry and chemicals, and answered laundry room phone
- Provided excellent customer service for guests: promptly fulfilled requests for extra towels, hide-a-beds, and toiletries and ensured that they had a pleasant stay

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Housekeeper/Laundry Person
Country Inn and Suites

September 2009-April 2012
Rochester, Minnesota

- Performed identical duties as Ramada employee

Lead Dry Cleaner/Customer Service Representative
Nature's Best Cleaners

June 1999-July 2009
Rochester, Minnesota

- Responsible for managing front counter; answering calls, receiving and fulfilling orders, balancing till, compiling reports, and delivering excellent customer service
- Led a team of 5 dry cleaning and press workers per shift
- Accurately and efficiently cleaned, pressed, and bagged dry cleaning orders

Education

Hawthorn Education Center (formerly Northrup School)

GED

Rochester, MN

References

Nora Griffin 507-990-8964

Lilly Matson 507-884-8504

Isabelle Stankly 507-696-7717

Sara Tear 507-259-8627