

Shaquille Howard

Greenville, NC 27834

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Authorized to work in the US for any employer

Work Experience

Forklift Operator / Order Puller

Spinrite-Washington, NC

October 2023 to February 2025

- Retrieving Customer Orders: Locating and collecting product in customers orders by using RF scanners, ensuring accuracy and completeness.
- Inspecting Product: Checking Items for quality and verifying that they match the order specifications.
- Loading/Unloading: Transporting materials to and from storage areas, trucks, and or production lines.
- Inventory Management: Maintaining inventory , by making sure that inventory is accurate. Organizing and storing product to optimize space and ensure easy retrieval.
- Maintaining Inventory Records: Updating inventory systems to reflect items have been pulled and shipped.

Lamination (Hulls)

Grady-White Boats, Inc-Greenville, NC

August 2021 to July 2023

- Laminate mold surfaces and assemble the parts for fiberglass products.
- Release air bubbles and smooth seams, using rollers
- Pat or press layers of saturated mat or cloth, using brushes or hands, and smooth out wrinkles and air bubbles with hands or squeegees
- Do quality inspection on materials, products, or equipment to detect defects or malfunctions.

Grocery Stocker

Food Lion-Kill Devil Hills, NC

April 2019 to July 2021

- Maintain knowledge on all expiration dates of products and ensure replacement with new products if the product is expired.
- Arrange all display aisles at entrance of the store and set up all products.
- Manage, receive, open inventory, and unload trailer(s) of various merchandise.

Retail Wireless Consultant

U.S. Cellular-Washington, NC

October 2017 to December 2018

- Provide exceptional customer service to individuals, including greeting customers, answering phones and assessing their needs.
- Sold products and services of U.S. Cellular, including cell phones, contract & prepaid plans, as well as home internet services.
- Kept the showroom clean and maintained neat, orderly product displays.

- Managed cash, phones, and store equipment while assisting in training new employees.
- Basic phone repair and basic billing assistance.

Sales and Leasing Consultant

Pecheles Ford Toyota-Washington, NC
November 2016 to September 2017

- Build relationships with new customers to achieve sales objectives, strategically negotiated with customers to close on deals and increase sales.
- Proactively built business by developing buyer leads into closed sales.
- Maintaining specialized brand knowledge of Toyota/Ford product offering.
- Developed lasting relationships with contacts at which proved to be an excellent referral source
- Maintained a 93% Customer Service Index score

Produce Associate

Food Lion LLC-Belhaven, NC
November 2015 to September 2016

- Organized produce according to corporate layouts.
- Condensed stockroom to allow for new inventory to arrive through cleaning and organization.
- Culling each produce unit with meticulous attention to emphasize outstanding quality
- Used inventory to replenish product, ensuring availability for customers.

Education

Associate of Business Administration in Business Administration

Beaufort County Community College - Washington, NC
August 2019 to Present

High school diploma

Mattamuskeet Early College High School - Swan Quarter, North Carolina, US
August 2010 to May 2014

Skills

- Shipping & Receiving
- Order Picking
- Warehouse Experience
- Pallet Jack
- Inventory Control
- Packaging
- Customer Service
- Microsoft Office
- RF Scanner
- Organizational Skills
- Materials Handling
- Manufacturing

- Load & Unload
- Order Picker
- iOS
- Quality inspection
- Technical Support
- Assembly
- Quality Assurance
- Quality management
- Computer Networking
- Android
- Microsoft Windows
- Forklift

Certifications and Licenses

Forklift Certification

Driver's License