

Shannon Glaser

Aurora, CO
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Professional driver with 27 years of experience, 50,000+ hours & 500,000+ accident-free miles logged. Seeking long term employment with a company which values its employees and appreciates hard work, experience, determination, & family. To successfully implement my prior education & experience, parlaying them into a successful career.

#readytowork

Authorized to work in the US for any employer

Work Experience

Driver

Strait Lumber - Aurora, CO
June 2019 to Present

- Operation of 16' & 24' manual transmission flat-bed dumpers averaging 100+ miles per day
- Accurate pulling of materials including lumber, siding, hangars, fasteners, & myriad construction supplies
- Accident-free OSHA-compliant operation of forklifts in warehouse & yard in all weather types
- Routing, delivery & pickup to residential & commercial construction projects

Driver

SouthernCarlson, Inc. - Denver, CO
October 2018 to May 2019

- Cycle Counts, Storage Logistics, Safe Load Wrapping/Securing
- Pulling, Loading, & Delivering up to 20,000 lbs/day to businesses, construction sites, & residences
- Safe operation of forklifts, pickers, manual & electric pallet jacks
- Efficient & effective routing of up to 15 daily deliveries; Master customer map creation & maintenance

Seasonal Driver

Altaquip - Commerce City, CO
March 2015 to October 2015

- Accident free daily operation of 24-foot box truck at an average of 1000+ miles per week
- Efficient, timely loading & unloading of up to 80 units per day during busy season
- Developed & maintained successful rapports with 30+ clients with abundant focus on customer service
- Effective & dynamic routing of weekly runs from Denver HQ to local, mountain, & interstate locations

Fermentation Manager

Pure Cultures, LLC - Denver, CO

March 2014 to March 2015

- Designed & implemented a 3-tier filtration system to increase filtration & product harvest efficiencies
- Creation & maintenance of production, safety, and procedural SOPs
- Inventory control, raw material procurement, batch record maintenance, & safety compliance
- Improved efficiency, chemical handling protocols, hazard mitigation, & general equipment maintenance

Financial Text Editor

Caption Colorado - Greenwood Village, CO

March 2012 to February 2014

- Recording & verbatim editing of quarterly financial results conference calls utilizing remote technology
- Responsible for researching varying topics, locations, properties, & businesses properly & efficiently
- Implementing proper style guidelines, monetary annotations, detailing financial reports with due diligence
- 100% accuracy in aspects of financials wherein inaccurate data can/has halted client's Wall Street trading

Voting Test Specialist

SLI Global Solutions, LLC - Denver, CO

March 2011 to August 2011

- Creation, execution, analysis & modification of proprietary Test Modules, Methods, & Suites
- Worked with Source-Code Review, Security, & Hardware Teams to identify, define, & report anomalies
- Worked closely with vendor development team to troubleshoot, manipulate data, & implement fixes
- Successfully certified all aspects of voting system used in Philippines Presidential Election

Consultant - IV&V Analyst

SysTest Labs - Denver, CO

March 2010 to June 2010

- Evaluated project approach, performance, & progress; Identified findings, issues, & risks
- Created, maintained, & implemented recommendation log containing action items & impact statements
- Provision of mitigation strategies for risks & alternative approaches for handling negative findings
- Conducted ongoing User Acceptance Testing, identifying concerns & classifying bugs

Voting Test Specialist

SysTest Labs - Denver, CO

August 2009 to March 2010

- Writing, validating, & executing test procedures based on review & analysis of vendor documentation
- Integration, functional, recovery, performance, volume/stress, regression, usability & documentation testing

- Test environment setup: trusted builds, network arrangement & configuration, & software installation
- Operated under full compliance of all applicable VVSG 1.1 regulations

Creation of Hardware/Software, User, & Administrator Guides

QA LEAD & DOCUMENTATION SPECIALIST

February 2008 to April 2009

and System Requirements documents

- Worked with developers & management to create lifesaving mapping/location solutions
- Creation, execution, & documentation of Test Cases, Suites & Results for proprietary E-911 IP
- Worked with PD Chiefs, Sheriffs, Dispatchers, & Officers to define system requirements & E-911 solutions

Sales Representative

National Distributing Company - Denver, CO

July 2004 to March 2005

- Continuously maintained profitable relationships with over 40 major accounts
- Secured highest level deals with over 70% of accounts
- Consistently met or exceeded monthly quotas for dynamic product promotions
- Won multiple display placement incentive offers by securing additional product floor space

Driver

Eldorado natural Spring Water - Louisville, CO

January 1998 to July 2004

- Grew sales territory over 300% within 1.5 years, expanding one minor territory into three major territories
- Led 5 teams to wins in areas of account procurement & increased standing orders/order frequency
- Developed positive relationships with client base through timely service & complete customer care
- Training new employees in all areas of route deliveries from inventory control to dispenser sanitation

Education

Bachelor's in Computer Science

Westwood College - Denver, CO

March 2005 to December 2007

Skills

- Clean MVR
- Detailed record keeping/route logging
- Expert level knowledge of PC infrastructure
- Proven safety in top 5 traffic index
- Creative Problem Solving
- Safe forklift operation (Stand & Sit)
- Excellent time management skills
- Safe pallet jack operation (manual/electric)

- Pallet wrap machine operation
- Safe loading & securing (box truck/flatbed)
- Route planning & management
- Pallet Jack
- Shipping & Receiving
- Order Picker
- Inventory Control
- Warehouse Experience
- Microsoft Excel
- Agile
- Test Cases
- User Acceptance Testing

Assessments

Delivery Driver — Expert

March 2020

Interpreting instructions, reading maps, and solving problems.

Full results: <https://share.indeedassessments.com/attempts/bd7e60a6adb187a0c3a96eb11db31d46eed53dc074545cb7>

Warehouse Associate — Expert

March 2020

Assesses the tendencies that are important for success in warehouse roles.

Full results: <https://share.indeedassessments.com/attempts/f94c6c1e502c6dba95360f7509081c23eed53dc074545cb7>

Forklift Safety — Highly Proficient

April 2020

Best practices and safety hazards in forklift operation.

Full results: https://share.indeedassessments.com/share_to_profile/3f8cae622bdbb3d9156c8adfe94d2325eed53dc074545cb7

Delivery Driver — Expert

May 2020

Interpreting instructions, reading maps, and solving problems.

Full results: https://share.indeedassessments.com/share_to_profile/4319fc60766dd9c9049a8b42f2c6cf27eed53dc074545cb7

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