

Shane Rivers

Lakewood, CO

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Professional Summary

Accomplished Certified Lube Technician with 4+ years of experience in automotive repair and customer service. Proven ability to ensure customer satisfaction through effective communication and routine maintenance services. Skilled in utilizing diagnostic tools to identify issues and recommend repairs, contributing to enhanced vehicle performance and reliability. Holds a CDOT Flagger Certification, demonstrating commitment to safety and quality in service delivery.

Work Experience

Certified Lube Technician

Jiffy Lube-Wheat Ridge, CO

2019 to 2022

- Ensured customer satisfaction by providing friendly and knowledgeable assistance throughout the service process
- Collaborated with service advisors to communicate recommended maintenance and repair options to customers

Certified Lube Technician

Grease Monkey-Lakewood, CO

2018 to 2022

- Performed routine maintenance services such as oil changes, filter replacements, and fluid top-offs on various vehicles
- Utilized diagnostic tools to identify potential issues and recommend necessary repairs or replacements
- Maintained accurate records of all services performed, including parts used and labor hours

Machine Operator

Rodgers Metal Craft-Harris County, GA

2005 to 2011

- Operated and maintained various types of machines, including but not limited to CNC machines, lathes, mills, and presses
- Performed routine inspections on machines to ensure proper functioning and made necessary adjustments or repairs as needed
- Followed blueprints, work orders, or other specifications to set up machines for production runs
- Ensured that products met quality standards by conducting regular inspections using measuring tools such as calipers or micrometers

Appliance Repair Technician

Small Appliance Service-Denver, CO

1996 to 2005

- Performed routine maintenance on appliances to ensure optimal performance and prevent future breakdowns

- Utilized diagnostic tools and equipment to identify the root cause of appliance malfunctions
- Replaced faulty parts and components in appliances to restore functionality

Education

11th Grade

North High School - Denver, CO
1996

Skills

- Mechanical knowledge
- Oil change
- Automotive repair
- Customer service
- Machinery Work
- Appliance repair
- Ride Operator

Certifications and Licenses

CDOT Flagger Certification

Certified Lube Technician