



Sean Clugston

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SUMMARY

Enthusiastic individual dedicated to maximizing time management, maintaining strong customer relations, and overall efficiency within the workplace. Eager to learn new job skills, and strives for success.

EXPERIENCE

Direct Support Professional, Bear Creek Services

Rochester, MN -- Aug. 2015 - Mar. 2016

At Bear Creek Services I was responsible for making sure that my clients were safe, that their basic needs were met, to increase their quality of life as much as possible, and to teach them basic skills such as cooking, cleaning, appropriate socializing.. This included cooking dinner with my clients, cleaning their homes with them, setting up appointments for them, and driving them to wherever they may need to go.

Merchandiser, Frito Lay

Rochester, MN -- Dec. 2014 - July 2015

As a Merchandiser at Frito Lay I go from store to store to meet with Route Sales Representatives and ensure that our product is ready for the customer to purchase. My responsibilities include unloading product, stocking, rotating product by date, setting up displays, and ensuring that our product looks appealing to the consumer.

Assistant Manager Trainee, Holiday Station Stores

Rochester, MN — Jan. 2014 - Oct. 2014

Responsible for leading and training my team, interviewing new hire candidates, ordering inventory, counting down drawers, settling drawers from team members shifts, safe reconciliations, MN lottery ticket inventory, performing competitor fuel surveys, and documenting product counts for inventory. I also rang up customers, cleaned, and stocked merchandise.

Customer Service Rep, Walgreens

Duluth, MN — July. 2013 - Nov. 2013

During my time at Walgreens I was given the opportunity to use my leadership experience in a much larger setting. I initially moved to Duluth to take care of my Grandmother but learned so much during this time. I started in the Photo Lab but was quickly given more responsibility. After a little over a month I was running the photo lab by myself, assisting customers at the registers, and was the head of resets and revisions.

Shift Leader, SuperAmerica

St. Louis Park, MN — Sept. 2011 - May 2013

Responsible for leading my team, counting down drawers, settling drawers from team members shifts, safe reconciliations, working with vendors when receiving orders, performing competitor fuel surveys, and documenting product counts for inventory. I also rang up customers, cleaned, stocked merchandise, and made sure that every customer was aware of the benefits of the "MY SA Rewards" program.

Accomplishments

- Received "#1 Customer Service" pin from Jack Helmick (President of SuperAmerica)

SKILLS

- Energetic work attitude
- Hard working
- Dedicated
- Motivated
- Reliable
- Creative problem solver
- Manages time effectively
- Eager

REFERENCES

Frank Jung, District Manager
Holiday Station
Rochester, MN
(612)-280-4281

Richard Clugston, Dean (Retired)
RCTC
Rochester, MN
(507)-252-9735

Jeff Hanson, Attorney
Hanson Law Firm
Rochester, MN
(507)-282-7770

Regina Barnaba, Supervisor
Rochester Medical Corp.
Stewartville, MN
(507)-261-8748

Annette Schultz, Assistant Store Manager
Walgreens
Duluth, MN
(218) 724-3060

Vince Ramon, Shift Lead
Walgreens
Duluth, MN
(218) 724-3060