

# SeMario Millage

## Food Prep & Delivery

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### WORK EXPERIENCE

#### **Food Prep & Delivery**

Whataburger Restaurant - February 2015 to April 2015

- Customer Service
- Daily Operations
- Restaurant Administration

Salt Grass Steakhouse - Bossier City, LA - March 2014 to August 2014

Boardwalk Blvd., Bossier City, LA

Providing Speedy service with an outgoing personality. Maintain all food and beverages and ensure compliance to all safety practices and regulations.

Prepping, serving, food running, etc.

Determine and upgrade standards of quality and provide customer service according to code of conduct

#### **Customer Service Representative (CSR)**

Family Dollar Inc - Shreveport, LA - April 2013 to February 2014

Receive and disburse money in establishments other than financial institutions. May use electronic scanners, cash registers, or related equipment. May process credit or debit card transactions and validate checks. Also stock, and unloading trucks.

#### **Retail Sales Associate**

Aeropostale - Seasonal work - Shreveport, LA - March 2012 to June 2012

Cashier Assistant, Sales Assistant, Retail Clerk & Stocker.

- Ensure high levels of customer satisfaction through excellent sales service
- Assess customers needs and provide assistance and information on product features
- "Go the extra mile" to drive sales
- Maintain in-stock and presentable condition assigned areas
- Actively seek out customers in store
- Remain knowledgeable on products offered and discuss available options
- Cross sell products
- Team up with co-workers to ensure proper customer service
- Building productive trust relationships with customers

#### **Lawn Service Worker**

Lawn & Landscaping - Shreveport, LA - April 2011 to November 2011

Performed Lawn Servicing & Customer Service. Mowing, edging, laying mulch down, trimming shrubs and small trees, keeping the lawn free from pests, insects and debris that are blown off the walking areas.

### EDUCATION

#### **High School Diploma in General**

Woodlawn High School - Shreveport, LA