

SCOTT GIBBONS

2902 Apple Ave, Greeley, CO 80631 | H: 970-515-8159 | C: 970-515-8159 | 2902apple@comcast.net

SUMMARY

Well-qualified, Dedicated, self-motivated and dependable while achieving high performance with minimal supervision. Demonstrates the ability to complete tasks accurately despite interruptions and competing demands. Action-oriented with a strong ability to communicate effectively with technology, executive, and business demands. Desires a challenging role as a Maintenance Technician.

EXPERIENCE

12/2017 to Current

Production Worker

Vestas Blades Americas — Windsor, CO

- Completed product assembly according to standardized procedures.
- Worked with managers to implement the company's policies and goals.
- Actively suggested operational improvements to enhance quality, improve production times and reduce costs.
- Set up and operated production equipment in accordance with current good manufacturing practices and standard operating procedures.
- Read and interpreted standard operating procedures to complete work in an accurate and efficient manner.
- Operated hand trucks, forklifts and scissor lifts in a safe and efficient manner.
- Drove team performance through effective training, coaching and motivating of line employees.
- Set up and operated production equipment in accordance with current good manufacturing practices and standard operating procedures.
- Helped achieve company goals by supporting production workers.
- Managed quality control and maintained high customer satisfaction.
- Monitored and adjusted production processes or equipment for quality and productivity.
- Inspected finished products for quality and adherence to customer specifications.
- Maintained proper stock levels on a line.
- Adjusted machine feed and speed if machine malfunctioned.
- Evaluated ongoing operations of Paint Tunnel Control Room (DANROB, WAGNER, GFS, INROPA & ANGUIL) and performed troubleshooting on problems.
- Ensured the most cost-effective production methods were employed.
- Adhered to all applicable regulations, policies and procedures for health, safety and environmental compliance.
- Maintained clean and organized work areas.
- Troubleshooted problems with equipment, devices or products.
- Completed preventative maintenance to enhance performance.
- Planned and laid out work to meet production and schedule requirements.

03/2003 to 09/2017

Insurance Specialist

State Farm Operations Center - Greeley — Greeley, CO

- Resolved routine and complex issues by performing detailed research.
- Guaranteed positive customer experiences and resolved all customer complaints.
- Processed up to 140 customer orders per day.
- Built customer confidence by actively listening to their concerns and giving appropriate feedback.
- Earned "TEAM SPIRIT" in 2011.
- Cross-trained and provided back-up for other customer service representatives when needed.
- Trained new employees on company customer service policies and service level standards.
- Ranked as most effective department service representative in the local region out of 165 representatives.
- Offered exceptional customer service to differentiate and promote the company brand.
- Offered direction and gave constructive feedback to motivate team members.
- Built and maintained effective relationships with peers and upper management.
- Kept abreast of rapidly evolving technology.

05/1997 to 08/2002

Truck Driver

Custom Fence & Supply, Inc. — Longmont, CO

- Hooked and unhooked trailers from the tractor and converter dollies.
- Transported freight from origin to destination in a safe and timely manner.
- Maintained records required for compliance with state and federal regulations.
- Conducted emergency roadside repairs, including changing tires, replacing light bulbs and installing fuses and tire chains.
- Connected air hoses and electrical lines, installed and removed tire chains and manually cranked dolly wheels.
- Submitted reports on the condition of the truck at the end of each trip.
- Operated a tractor-trailer combination in urban, suburban and rural environments and in all types of weather conditions.
- Conducted daily DOT pre-trip inspections according to a set checklist.
- Operated tractor-trailer combinations, including doubles and triples.

08/1993 to 05/1997

Truck Driver

Pan Energy Field Services Inc — Greeley, CO

Hooked and unhooked trailers from the tractor and converter dollies.

Transported freight from origin to destination in a safe and timely manner.

Maintained records required for compliance with state and federal regulations.

Conducted emergency roadside repairs, including changing tires, replacing light bulbs and installing fuses and tire chains.

Connected air hoses and electrical lines, installed and removed tire chains and manually cranked dolly wheels.

Submitted reports on the condition of the truck at the end of each trip.

Operated a tractor-trailer combination in urban, suburban and rural

environments and in all types of weather conditions.

Conducted daily DOT pre-trip inspections according to a set checklist.

Operated tractor-trailer combinations, including doubles and triples.

05/1990 to 06/1993

Truck Driver

Western Dairy Transport LLC — Thornton, CO

Hooked and unhooked trailers from the tractor and converter dollies.

Transported freight from origin to destination in a safe and timely manner.

Maintained records required for compliance with state and federal regulations.

Conducted emergency roadside repairs, including changing tires, replacing light bulbs and installing fuses and tire chains.

Connected air hoses and electrical lines, installed and removed tire chains and manually cranked dolly wheels.

Submitted reports on the condition of the truck at the end of each trip.

Operated a tractor-trailer combination in urban, suburban and rural environments and in all types of weather conditions.

Conducted daily DOT pre-trip inspections according to a set checklist.

Operated tractor-trailer combinations, including doubles and triples.

07/1985 to 07/1989

Field Artillery Crewmember

US Army — Greeley, CO

- Effective decision-maker in high-pressure environments.
- Directed supporting fire to suppress enemy fire and allow troops to maneuver the area.
- Evaluated terrain and recorded topographical information.
- Performed reconnaissance operations.
- Coordinated operations with armor, artillery and air support units.
- Maintained rifles, machine guns, mortars and hand grenades.
- Reduced insurgents' ability to engage Coalition Forces.
- Coordinated the fielding of all new equipment.
- Defused hostile situations with superior negotiation techniques.
- Determined elevation and grid azimuths with maps and map overlays.
- Patrolled areas and allowed restricted area access for authorized personnel.
- Located and neutralized mines.

SKILLS

- Quick learner
- Excellent communication
- Training and development
- Computer proficient
- Excellent mechanical aptitude
- File/records maintenance
- Time management skills
- Excel in learning
- Cargo handling
- Courteous and polite demeanor
- Dependable and reliable
- Clean MVR
- Motivated self-starter
- Manufacturing and warehouse procedures
- Ground and air transportation

EDUCATION AND TRAINING

None: Business

Front Range Community College — Westminster, CO, United States

None: Business

Aims Community College — Greeley, CO, United States

None: Business

University of Northern Colorado — Greeley, CO, United States