

Samuel E. Hill

14720 E. Kentucky Dr #636

Aurora, CO 80012

(303) 829-0942

Samuel.hill83@comcast.net

OBJECTIVE:

To be employed by a company driven by great customer service, great products, and expand my skills. To take on tasks that will empower me to learn, and help me become an effective. Complete all job-related trainings to broaden my expertise about the company.

SKILLS:

I have extensive experience in customer service, retail, transportation, and security. I have a strong background in sales. I am forklift certified. I have the knowledge in the following computer programs: Excel, Word, PowerPoint, "Point of Sale" programs, and other Internet based programs.

EDUCATION:

2002-2005

James Madison High School, Norcross, Georgia

Academic High School Diploma (Online - Home School Program)

EMPLOYMENT:

July 2019 – Present

Deliver Driver, Delivered On LLC, Englewood, CO

Load an Amazon delivery van with boxes and envelopes to then deliver throughout the Denver/Metro area.

December 2012 – June 2019

Logistics Co-Worker II, IKEA, Centennial, CO

Pull items too large for customers to grab themselves. Pull pick up orders and orders being delivered after payment has been received. Prepare "Self-Serve" area for next shipments. Pull orders to be delivered to customers. Assist with stocking products to the sales floor. Forklift & Order Picker certified. Looked at as a strong leader, seniority figure, and someone who others come to when they don't know the answer.

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March 2011 – November 2012

Valet/Drive Attendant/Shuttle Bus Driver, Republic Parking System, Denver, CO

First and last contact with patients dropping off vehicles. Safely moving vehicles to the valet staging area and returning vehicles as needed. Making sure vehicles are parked safely, with no damage, and filling out inspection forms. Assist the podium staff calling in valet ticket numbers to valet staging area as needed. Assist driving company employee shuttle bus (13-20 passenger) to/from the employee parking lot to/from the hospital.

May 2009 – March 2011

Customer Service Associate (Graveyard Auditor), Advantage Rent-A-Car, Denver, CO

Contact with customers assuring all rental transactions are complete and clear. Perform a variety of duties that include; Rental Contracts, Returning Vehicles (Closing Contracts), Departing Vehicles (Gate Guard), and Maintaining Fleet Inventory. Trusted to run company over night by myself.

November 2008 - May 2009

Security Officer, US Security Associates, Denver, CO

Stationed at UPS in Commerce City, CO securing/un-securing UPS trailers traveling to other UPS locations. Securing main entrance/exit areas making sure people follow protocol as needed. Had to obtain a Colorado Unarmed Merchant Guard License.

February 2008 – July 2008

Customer Account Representative, Rent-A-Center, Grand Junction, CO

Work current and past due customer accounts for payments or collection. Sell/rent merchandise to customers. Deliver merchandise to customer's homes as needed. Pick up returning or repossessing merchandise from customer's homes as needed. Take payments as needed.

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April 2007 – January 2008

Rental Sales Agent, DTG Operations, Inc., Phoenix, AZ

Worked at multiple city satellite locations; Rented and returned vehicles to customers as needed; Set up reservations as needed for customers; Washed and shuttled vehicles to locations as needed. Trusted to run city satellite locations by myself. Assisted city satellite manager with other tasks as needed.

September 2006 – April 2007

Parts Sales Assistant-Parts Delivery Driver, Columbine Ford, INC., Rifle, CO

Assisted selling car parts and tires to customers; Order necessary parts for mechanics; Deliver and pick up needed car parts from other customers and dealerships; Deliver and Pick-up lot vehicles needing service from other companies.

June 2006 - September 2006

Sales Associate/PDS Associate, Office Max, Grand Junction, CO

Work sales floor assisting customers; trained in the Print and Document area; Cashier as needed; Stock merchandise as needed.

August 2005- February 2006

March 2005- May 2005

Installed Sales Coordinator, Lowe's, Grand Junction, CO

Worked in Lighting/Electrical department for six months as a Customer Service Associate; handled special orders for customers; helped customers select lighting; helped deliver product to customers when needed; advanced in position to the Installed Sales Office as an Installed Sales Coordinator; worked with installers to schedule installs; pulled product for installers; made sure customers were happy with install and product